

ATTENTION AFSCME CONNECTICARE SUBSCRIBERS:

**RE: PHYSICAL THERAPY/OCCUPATIONAL THERAPY/SPEECH THERAPY
(PT/OT/ST) AND CHIROPRACTIC VISITS- OFFICE VISIT COPAY CHANGE
EFFECTIVE 1-1-2011:**

Please note while your Identification notes Specialist copay is \$25, the above visits have \$20 copay. (These types of visits are with "specialists", however, we negotiated a \$20 copay) Connecticare's system will not print "exceptions" to the norm on ID cards.

The doctor's office is going to request the specialist copay of \$25 from you. You need to request they contact Connecticare and verify the office visit copay is \$20. Again, this is applicable for Physical, Occupational, and Speech Therapy as well as Chiropractic visits.

You are responsible for having your doctor call and verify the copay amount. We will not reimburse if you are charged an incorrect copay.

Please contact Human Resources with any questions.