

Volunteer Policy and Guideline Manual
Glastonbury Senior Center
Located at the
Riverfront Community Center

Mission Statement:

The Glastonbury Senior Center strives to provide opportunities for people who wish to volunteer and engage in service that addresses educational, public safety, environmental, health & nutrition programs, and other human needs to achieve direct and demonstrable benefits to for the seniors of Glastonbury.



About the Glastonbury Senior Center:

The Glastonbury Senior Center is a town-funded, municipal department which operates and administers programs and services for Glastonbury citizens age 50 plus. Any senior resident is welcome to participate in our activities at any time as no membership dues are required. Active seniors as well as those who remain house-bound are served by this department. The Senior Center offers a wide variety of social, educational, recreational, intergenerational, wellness, cultural and informative programs which help promote independence, personal enrichment and enhance the quality of life.



The primary mission of the Human Services Department is to promote independence, personal enrichment and an enhanced quality of life for Glastonbury residents of all ages through a variety of programs and services.

The department is organized into three divisions including Youth & Family Services, Social Services and Senior Services.

The Senior Services Department is located at The Riverfront Community Center, 300 Welles Street, Glastonbury. The main information number is (860)-652-7638.

About Our Senior Center Volunteers:

What do Glastonbury Senior Center volunteers do? Almost anything they like to do, whatever interests them and on a flexible schedule. From computer experts to apple pie makers to tying blankets or knitting lap robes for those in need, our volunteers improve the quality of life for many people. Volunteers assist with music, flower arranging, teaching of life skills and so much more. We provide training, support and lots of appreciation.

Tips for Volunteering Wisely:

- Consider the skill you have to offer.
- Pick an opportunity where you'll learn something new.
- Look for opportunities that will also help you to achieve your other goals for your life.
- Don't over-commit your schedule.
- Research the causes or issues that are important to you.

Volunteer Grievance Procedures:

A volunteer, who has a concern about a work related issue, should feel free to discuss the issue / concern with the staff supervisor. Every attempt will be made to resolve a problem informally through the discussion process. However, if a matter remains unresolved, it will be referred to the Senior Center Coordinator.



Volunteer Termination Policy:

Glastonbury Senior Center appreciates all the skills, energy and commitment that volunteers bring to this program. For the sake of safety; and in order to maintain security and the continuation of excellence in providing services, a volunteer that cannot perform the required functions or duties will be removed. If possible, another assignment will be suggested.

Some of Our Volunteer Opportunities:

Hospitality Volunteers
Intergenerational Programs Leaders
Educational Program Leaders
Tax Assistance Advisors
Discussion Group Facilitators
Friendship Circle Assistants
Computer Application Instructors
Crafters
Musical Programs



Your time and talents are a valuable resource.
Thank you for sharing them in our senior community.