



Town of Glastonbury

2155 MAIN STREET • P.O. BOX 6523 • GLASTONBURY, CT 06033-6523 • (860) 652-7500
FAX (860) 652-7505

Jonathan K. Luiz
Town Manager

ITEM #7
01-23-2024 Meeting

January 19, 2024

The Glastonbury Town Council
2155 Main Street
Glastonbury, CT 06033

Re: Town Manager's Report

Dear Council Members:

The following will keep you up to date on various topics.

1. Budget Schedule

As a reminder, below is the schedule for the upcoming Council budget meetings:

| Meeting | Date | Time | Location (all include option for Zoom) |
|--|--|-----------|---|
| Annual Town Meeting | Tuesday, January 23 rd (regular Council meeting to follow) | 6:00 p.m. | Council Chambers |
| Budget Workshop – Town Operations (initial presentation) | Tuesday, February 27 th (regular Council meeting to follow) | 6:00 p.m. | Council Chambers |
| Budget Workshop – Board of Education | Wednesday, February 28 th | 6:00 p.m. | Council Chambers |
| Budget Workshop – Town Operations (continued presentation) | Thursday, February 29 th | 6:00 p.m. | Council Chambers |
| Budget Workshop – Town Operations (continued presentation as needed) | Monday, March 4 th | 6:00 p.m. | Council Chambers |
| Final Budget Public Hearing and Action | Wednesday, March 20 th (FBH action required no later than March 27 th) | 7:00 p.m. | Council Chambers |

2. Glastonbury At A Glance

The February edition of the Town's monthly newsletter is attached.

3. Weekly update from Glastonbury Emergency Medical Services

Attached are two weekly updates from GEMS.

4. Passport to Health Fair

This year's Passport to Health Fair will be held on Friday, March 8th at the Riverfront Community Center. Drop in any time between 2:00-6:00 p.m. and visit various health-related vendors and take a chance at winning some great raffle prizes. For additional details, visit www.glastonbury-ct.gov/passport2health.

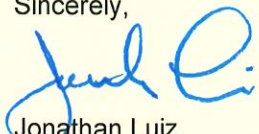
5. Town Staff Appreciation

Recent thank you notes to Town staff are attached for your information.

6. Update on Eversource's Hopewell 22 Transformer Replacement Project

Eversource is continuing work to update the existing substation equipment and hardware at its Hopewell 22R Substation located off Chestnut Hill Road. Civil and construction work was completed in the substation last fall. One of the two new transformers being replaced will be loaded onto a truck tomorrow in Memphis, TN and is expected to be delivered to the Hopewell substation prior to January 27th. Eversource has indicated that all construction activities and restoration will be completed by summer of 2024.

Sincerely,



Jonathan Luiz
Glastonbury Town Manager

JL/sal
Attachments



GLASTONBURY AT A GLANCE

FEBRUARY 2024

Upcoming Events

The list below is a SAMPLING of upcoming events. For a full list of programming and associated registration requirements and fees/details, please review the Town Events Calendar: www.glastonburyct.gov/events; Parks & Recreation brochure; Sharing Tree Newsletter: www.glastonburyct.gov/sharingtree; and WTML website: www.wtmlib.info.

- 1/31: [Parent Caregiver Support Group](#) 6:30 PM @ YFS (6 Weeks)
- 2/3: [Take Your Child to the Library Day "It's PAWSitively Awesome"](#) 9:00 AM @ WTML
- 2/6: [Holyoke Mall in Massachusetts Trip](#) Depart RCC @ 4:45 PM
- 2/6: [The Charles Restaurant- Lunch Bunch Trip](#) Depart RCC @ 4:45 PM
- 2/12: [Indigenous Peoples of Glastonbury](#) 6:30 PM @ WTML
- 2/13: [Bedtime Stories](#) 6:00 PM @ WTML
- 2/13: [College Admissions Timeline \(Teens & Adults\)](#) 6:30 PM @ WTML
- 2/15: [Sweetheart Serenade; A Valentine's Luncheon](#) 11:45 AM @ the RCC
- 2/20: [Mystic Aquarium Trip](#) Depart RCC at 12:45 PM
- 2/20: [Bingo Bonanza!](#) 1:00 PM @ the RCC
- 2/21: [Penguins, Polar Bears, Peaks, and Playas: Geographical Journeys to the Four Poles](#) 6:30 PM @ WTML
- 2/22: [Teen Yoga](#) 6:30 PM @ WTML

Summer Employment with Parks & Recreation

APPLY NOW! PRIORITY DEADLINE MARCH 8, 2024

Despite recent frigid temperatures, now is the time to "think summer" if you are interested in seasonal employment! The Parks & Recreation Department is now recruiting for several positions, some of which start in mid-April. Others are typical summer jobs that are great for college students, teachers, and anyone seeking seasonal employment.

There are a wide variety of camp counselor positions available. The Town is also recruiting staff to work as lifeguards and swim instructors at the outdoor pools. All of the jobs offer much more than a paycheck: they are positions that give staff lots of responsibility and real-world opportunities to develop leadership skills.

The Department is also recruiting tennis instructors and park maintenance positions. For a complete list of available positions, job requirements, start/end dates, specific program information, and application instructions, please visit the Town website at www.glastonburyct.gov/prjobs.

Holiday Facility Closures

Town facilities will be CLOSED on Monday, February 19, 2024 for the Presidents Day holiday. This includes Town Hall/Academy, the RCC, WTML, Youth & Family Services, the Transfer Station and the Bulky Waste Facility. Standard operating hours will resume on Tuesday, February 20, 2024. Enjoy the holiday weekend!

Reminder to Clear Snow

With the winter weather season upon us, property owners are reminded of their obligation to clear snow from the sidewalks on their property. While no such regulations govern the clearing of fire hydrants, the Glastonbury Fire Department asks that residents please do their part in clearing snow from these vital areas in a timely manner following storm events. In a fire response, the time required to clear snow can mean the difference between crucial seconds or minutes needed to save a structure and its inhabitants. When clearing snow this winter, please also keep in mind that Firefighters need access to roughly 1 foot of space below the hydrant valve and another 2 feet of space all around a fire hydrant. A few minutes of work may prove vital to the safety of you or your neighbors! Please do your part to keep our community safe and thank you for your support.



Town Welcomes New Revenue Collector and Interim Facilities Director

The Town of Glastonbury is pleased to announce the appointment of Bridget Ann Boucher as the new Revenue Collector, effective December 18th, succeeding Denise Talbot, who retired earlier this month after 32 years of dedicated service to the community. Bridget brings a wealth of experience to this vital role, having previously served in assessment and collections for the Town of Plainville and as Assistant Revenue Collector for the City of New Britain. Bridget's extensive background in revenue collection is bolstered by her professional credentials. She is a Certified Connecticut Revenue Collector and is pursuing certification as a Connecticut Municipal Assessor. She is an active member of the Connecticut Tax Collectors Association, the Hartford County Tax Collectors Association and Connecticut Association of Assessing Officers. Bridget's credentials, coupled with her professional experience, position her exceptionally well to oversee the town's revenue collection, efficiently and effectively.

In her new role, Bridget will be responsible for the collection of all municipal revenues, including taxes and fees. Her appointment is a testament to her dedication and skill in the field of public administration and finance. The Town looks forward to the positive impact Bridget will make in her new position, enhancing the town's financial health and serving the community with dedication and expertise.

The Town of Glastonbury has also hired John Elsesser to serve as Interim Director of Facilities. Mr. Elsesser succeeds David Sacchitella who retired on January 5, 2024, with nearly 29 years of service to the Town of Glastonbury. Mr. Elsesser has worked in municipal government in Connecticut since 1981, including Wethersfield, Avon and Coventry where he retired as Town Manager this July after 35 years of service. He brings with him extensive experience of grants, building maintenance, budgeting, personnel, and building construction and renovations.

During his interim service, Mr. Elsesser will administer the day-to-day work and conduct an overall review of the department so that the Town Manager can gain a different perspective on the department's needs in both the short-term and long-term. As for his appointment, Mr. Elsesser stated "I look forward to assisting the Town of Glastonbury in this review and in the recruiting process for a permanent departmental leader. There are a lot of projects and grants to administer as well as properly maintaining current facilities and looking toward the future." It is anticipated that Mr. Elsesser will assist the Town of Glastonbury for approximately three months.

Heart Health Month

Is getting healthier one of your New Year's Resolutions for 2024? Life's Essential 8 can help with a few easy steps you can take to live a healthier lifestyle.

Life's Essential 8 are the key measures for improving and maintaining cardiovascular health, as defined by the American Heart Association. Better cardiovascular health helps lower the risk for heart disease, stroke and other major health problems. Life's Essential 8 focuses on two major areas: Health behaviors and health factors.

Health Behaviors

- ♥ Eat Better
- ♥ Be More Active
- ♥ Quit Tobacco
- ♥ Get Healthy Sleep

Health Factors

- ♥ Manage Weight
- ♥ Control Cholesterol
- ♥ Manage Blood Sugar
- ♥ Manage Blood Pressure

For more information, visit <https://www.heart.org/en/healthy-living/healthy-lifestyle/lifes-essential-8>

Crumbling Foundation Funding Now Available for Qualified Recipients

The Capitol Region Council of Governments (CRCOG) recently announced the opening of an application opportunity for low and moderate income families whose homes are affected by crumbling foundations. Rep. Joe Courtney, CRCOG, the Connecticut Foundations Solutions Indemnity Corporation (CFSIC), and the Northeast Connecticut Council of Governments (NECCOG) launched the new Crumbling Foundation Remediation and Restoration program to help low and moderate income homeowners with access to financial assistance for necessary repairs caused by crumbling foundations.

Low and moderate income definitions differ from town to town but to approximate, the range is \$66,150 max income for family of one and \$94,500 max income for a family of four. Funds will be allocated on a first-come, first-served basis. Like many towns in the area, Glastonbury has had instances of homes afflicted by crumbling foundation. For more information and to obtain an application, please visit CRCOG's website [HERE](#).

Glastonbury EMS Weekly Update

December 31- January 6



| | Position | |
|-----------------------|-------------------------|---|
| Chief | Chris Ferrall - Interim | Position duties are currently being re-evaluated. |
| Traning Coordinator | Carrie Yarina-Rich | Position duties are currently being re-evaluated. |
| Duty Shift Supervisor | Multiple | Position duties are currently being re-evaluated. |
| Quality Assurance | John Pelow II | |
| Office Manager | Melissa Kutka | |
| President | Chris Ferrall | |
| Treasurer | Heidi Heim | |
| Secretary | Carrie Yarina-Rich | |

EMS Calls for week of December 24 - December 30

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-------|--------|--------|---------|-----------|----------|--------|----------|
| Calls | 13 | 12 | 17 | 4 | 9 | 12 | 14 |

Schedule for week of December 31-January 6

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|---------|---------|---------|--------------|----------|-------------|----------|
| 6am-6pm | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| 7am-7pm | OPEN | Covered | Covered | Covered | Covered | Covered | Covered |
| 6pm-6am | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| Special Event | None | None | None | File of Life | None | None | None |
| EMS Calls | 14 | 10 | 13 | 8 | 18 | 15* | |
| | | | | | | *as of 2100 | |

Schedule for week of January 7-January 13

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|---------|---------|---------|--------------|----------|---------|----------|
| 6am-6pm | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| 7am-7pm | OPEN | Covered | Covered | Covered | Covered | Covered | Partial |
| 6pm-6am | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| Special Event | None | None | None | File of Life | None | None | None |

Submitted by
Chris Ferrall
chris.ferrall@gvaa.org

On Wednesday 1/3 Members Chris and Faith Ferrall visited Knox Lane to assist residents with filling out File of Life forms. These forms provide EMS responders with vital medical information and are available to all town residents. GEMS has an initiative to expand awareness about the File of Life to all town residents through civic organizations, HOA's religious institutions and town agencies.

Glastonbury EMS Weekly Update

January 7 - January 13



| | | |
|-----------------------|-------------------------|---|
| | Position | |
| Chief | Chris Ferrall - Interim | Position duties are currently being re-evaluated. |
| Traning Coordinator | Carrie Yarina-Rich | Position duties are currently being re-evaluated. |
| Duty Shift Supervisor | Multiple | Position duties are currently being re-evaluated. |
| Quality Assurance | John Pelow II | |
| Office Manager | Melissa Kutka | |
| President | Chris Ferrall | |
| Treasurer | Heidi Heim | |
| Secretary | Carrie Yarina-Rich | |

EMS Calls for week of December 31 - January 6

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-------|--------|--------|---------|-----------|----------|--------|----------|
| Calls | 14 | 10 | 13 | 8 | 18 | 20 | 6 |

Schedule for week of January 7-January 13

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|---------|---------|---------|--------------|----------|---------|----------|
| 6am-6pm | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| 7am-7pm | Partial | Covered | Covered | Covered | Covered | Covered | Partial |
| 6pm-6am | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| Special Event | None | None | None | File of Life | None | None | None |
| EMS Calls | 9 | 14 | 12 | 12 | 9 | 10* | |

*as of 2200

Schedule for week of January 14-January 20

| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|---------|---------|---------|-----------|----------|---------|----------|
| 6am-6pm | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| 7am-7pm | OPEN | OPEN | Covered | Covered | Covered | Covered | Covered |
| 6pm-6am | Covered | Covered | Covered | Covered | Covered | Covered | Covered |
| Special Event | None | None | None | None | None | None | None |

| | |
|-----------------------|----|
| Full time employees | 9 |
| Part time employees | 15 |
| In training employees | 4 |
| Volunteers - Active | 5 |
| Volunteers - On leave | 3 |
| Volunteers - Training | 2 |

Submitted by
Chris Ferrall
chris.ferrall@gvaa.org

On Wednesday 1/10 Members Chris and Faith Ferrall visited Center Village Apartments to assist residents with filling out File of Life forms.

Please indicate the date you visited a Town office/interacted with a Town staff member.

09/27/2023 3:00 PM

* Were you greeted promptly and courteously?

Yes

* Did you receive the information and/or assistance you needed?

Yes

* Please explain the main purpose of your visit / interaction with a Town staff member (e.g. building permit, notary public, etc.)

Notary Public

* Please select the department(s)/division(s) you interacted with.

Customer Service / Passport Processing

* Please rate your overall experience with the Town staff:

Excellent

Please provide any additional feedback regarding your experience or comments/suggestions that would help us improve our services.

Your representative is always pleasant and professional, meeting all our needs and proactively offering assistance. She is a fine representative of the Town of Glastonbury.

Would you like a staff member to follow up with you? (If Yes, please provide contact information below.)

No

Contact Information (Optional)

[REDACTED]

Email (please verify before submitting to ensure we can follow up with you)

[REDACTED]

Phone

[REDACTED]

AN INTERNATIONAL ORGANIZATION DEDICATED TO PROTECTING THE RIGHTS OF ALL ANIMALS

PETA



October 5, 2023

Michael Thurz
Fire Chief
Glastonbury Fire Department
2825 Main St.
Glastonbury, CT 06033

Dear Chief Thurz,

I'm writing on behalf of People for the Ethical Treatment of Animals (PETA), which has many thousands of members and supporters across Connecticut, to thank your firefighters for coming to the aid of a dog who was trapped in a burning house on October 3. Because of their actions, this animal was rescued from a terrifying and potentially fatal situation. Members of your community are lucky to have such kind first responders who don't hesitate to help humans or other animals in need.

Thank you all for your compassion.

Very truly yours,

Ingrid Newkirk
President

PEOPLE FOR
THE ETHICAL
TREATMENT
OF ANIMALS

Washington
1536 16th St. N.W.
Washington, DC 20036
202-483-PETA

Los Angeles
2154 W. Sunset Blvd.
Los Angeles, CA 90026
323-644-PETA

Norfolk
501 Front St.
Norfolk, VA 23510
757-622-PETA

Info@peta.org
PETA.org



Glastonbury Police Department

31m · 🌐



On 4/24/23 GPD Officers responded to the Riverfront Community Center for the report of a young woman who had experienced sudden cardiac arrest. Agent Brander was the first officer on scene and immediately began CPR and attached a defibrillator to the victim. Officer Thomas arrived shortly thereafter and assisted with rescue breathing.

Glastonbury EMS and the Ambulance Service of Manchester provided additional care and transported the victim to the hospital. Several days later, the young woman's family made it known to GPD that the quick actions taken by first responders resulted in their loved one, Alexa, surviving the cardiac arrest. After a lengthy recovery period Agent Brander was able to meet Alexa and her family.

On 10/22/23, almost six months to the day after this life threatening medical emergency, Alexa joined Agent Brander for a ride along, patrolling Glastonbury and responding to calls for service together. Thank you to Alexa, who is undoubtedly GPD's biggest fan!



You and 129 others

7 comments 2 shares

From: Coutu, Christopher D MAJ USARMY NG CTARNG (USA) [REDACTED]
Sent: Saturday, October 28, 2023 4:31 PM
To: Lisa Zerio <lisa.zerio@glastonbury-ct.gov>
Cc: Christine Avery <christine.avery@glastonbury-ct.gov>
Subject: Appreciation for Christine's Outstanding Contributions and Partnership Strengthening

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Lisa,

I wish to extend my heartfelt gratitude to Christine for her exceptional contributions as a teammate in organizing the Veterans and Allies Coffeehouse and associated events. Her dedication and efforts have been nothing short of remarkable.

We deeply value all her contributions and eagerly anticipate furthering and strengthening this partnership.

Warm regards,
Christopher D. Coutu
MAJ, AG, CTNG
Connecticut National Guard Innovation Officer National Guard Innovation Team (NGIT)

From: Anthony Pagliughi <anthony.pagliughi@glastonbury-ct.gov>
Sent: Monday, October 16, 2023 9:30 AM
To: Police Department Users <[REDACTED]>
Subject: Thank You from Kol Haverim

The parents of the pre schoolers at Kol Haverim have dropped off a variety of snacks in appreciation for the response to the bomb threat on Friday morning. They have been placed in the lunch room.

Lieutenant Anthony Pagliughi #396
Commander- Patrol Division/Traffic Unit
Glastonbury Police Department
2108 Main Street, Glastonbury, CT 06033

- 2 -
give the senior citizens of
Glastonbury the opportunity to
sign up and attend sooo
many different classes.
Thank you EVERYONE

Sincerely
[REDACTED]

and by the way I am so grateful that I
can get help filling out the paperwork
to sign up for what I chose to participate
in 😊

To the Staff in the
Park and Rec Department

I am here to share with
all of you (the fruit!!) BUT
most important my feelings
of thankfulness (which come
from deep within my heart) for
all that you each do to

From: Katryna Albert <katryna.albert@glastonbury-ct.gov>

Sent: Tuesday, November 14, 2023 11:34 AM

To: Gregory Foran <gregory.foran@glastonbury-ct.gov>; Jason Albert <jason.albert@glastonbury-ct.gov>

Cc: Lisa Zerio <lisa.zerio@glastonbury-ct.gov>

Subject: Addison Bog Trail

I just received a call from a resident that walks Addison Bog Trail on a regular basis. He wants to extend his compliments to the crew that blew off the leaves and the memorial site. He said it was a big job and it looks amazing!

Please let the guys know J

Thank you!

Katryna Albert
Glastonbury Parks and Recreation
Administrative Assistant
Katryna.Albert@glastonbury-ct.gov

[REDACTED]
Glastonbury, CT 06033

November 16, 2023

Daniel Pennington, Town Engineer

Town Hall

2155 Main Street

Glastonbury, CT 06033

Dear Mr. Pennington,

I and my tenants express our deep appreciation for the renovations done to the sidewalk and the main water line in the front of our commercial building on Hebron Avenue, which project required three days of intense work by highly skilled town employees.

We especially thank Timothy Wall for his skillful supervision and management of the project.

Sincerely yours,

[REDACTED]

Cc. Town Council, Jonathan Luiz, Town Manager, Glastonbury Citizen, Tapas, 252 Smoke Shop

Glastonbury Police Department
Attention: Chief Marshall Porter
2108 Main Street
Glastonbury, CT

Chief Porter, I run the Officer Survival Series: De-Escalation Through Confidence Program here in Connecticut and beyond. OSS is a police training program where we partner with police agencies and supply state of the art training in the areas of defensive tactics, use of force, force on force scenarios, tactical medical, de-escalation, dealing with special needs populations, mock trial/testimony, mental health and decision-making skills for law enforcement officers to better prepare them for their duties serving the public.

A major part of the course is the diversity we bring not only with the curriculum but also with the instructor cadre that comes to assist. I want to personally thank you and your staff who have fully embraced our program and have been of great assistance over the past several years in supporting our training.

I specifically want to thank Officer Sergey Sharov for his assistance throughout the program, especially during the force-on-force scenario day of the course. His professionalism and knowledge were instrumental in the success of the scenarios. I fully support him as an instructor for my program and am honored to have him a part of it.

I also want to applaud Officer Sharov who continues to improve his knowledge and skill base during his off-duty time. I am always impressed with his consistent effort to improve. He trains consistently every week and has drastically improved his abilities. I applaud his efforts as he walks a difficult path that few are willing to travel.

I also commend you and your agency for supporting their officers to take part in our program. As a twenty-five-year veteran police officer, I completely understand the commitment it takes for an agency to consistently send people to training. It places a strain on an already taxed system where most agencies are struggling to fill vacancies due to personnel limitations.

Thank you again and please let me know if I can be of any assistance to your or your agency.

Sincerely,

[REDACTED]

RECEIVED
2023 NOV 17 AM 11:51
TOWN MANAGER

From: [REDACTED]

Sent: Monday, November 20, 2023 1:24 PM

To: Krystina Kramer <krystina.kramer@glastonbury-ct.gov>; Sal Tromba <sal.tromba@glastonbury-ct.gov>; Lincoln White <lincoln.white@glastonbury-ct.gov>; John Kyser <john.kyser@glastonbury-ct.gov>

Subject: THANK YOU

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Krystina, Lincoln, John, and Sal,

It just so happens that we were issued our last C/O at Carson's way one week before thanksgiving, but thanks were in order at completion of this project no matter what time of year it was. We have worked in many towns and cities throughout CT, and we have dealt with many building departments, the really great ones and the ones that did not want to see development in their town. We know by now what towns are a pleasure to work with, and you guys are at the top of that list. We are constantly learning how to do things better and how to adapt to the new codes, and you guys worked hand in hand with us throughout this project and have helped to make us better builders. Our name is plastered on everything we own and every house we build and we take an incredible amount of pride in what we do, and we strive to build the best product for our customers and provide the best project for the towns we work in. Thank you for everything you guys have done to help make Carson way a success. We hope to do business in your town again soon! (once Matson hill is complete)

P.S. have a great thanksgiving!

Regards,



11/20/2023

Mr. Dave Sacchitella
Building Superintendent
Glastonbury Town Hall
2155 Main Street
Glastonbury, Ct 06033
Dear Mr. Sacchitella,

RECEIVED
2023 NOV 22 AM 11:38
TOWN MANAGER

This is just a note to thank you and the staff at the Glastonbury Town Hall for the kindness that was shown to my son and his fiancé [REDACTED] when they came in for their marriage license application.

They exchanged vows on Thursday September 28, 2023, and your nicely maintained lawn and fall landscape was a perfect site for their wedding ceremony.

I especially wanted to thank you for "ordering" the beautiful blue skies, puffy white clouds and 75-degree temperatures! It was a perfect venue for a great couple to celebrate this special day with their family and friends!

We appreciate your kindness and accommodation.

Most Sincerely,

[REDACTED]

Cc Town Manager, Jonathan Luiz



Stephen K. Tavares
Chief of Police
Director of Public Safety

EASTERN CONNECTICUT STATE UNIVERSITY
POLICE DEPARTMENT
44 CHARTER OAK ROAD • WILLIMANTIC, CT 06226 • (860) 465-5310



EASTERN CONNECTICUT STATE UNIVERSITY
Timothy B. Viers
Deputy Chief
Executive Officer

November 28, 2023

Chief Marshall Porter
Glastonbury Police Department
2108 Main St.
Glastonbury, CT 06033

Dear Chief Porter,

On November 22, 2022, a violent robbery attempt involving a firearm occurred on the Eastern Connecticut State University campus. With only minimal details about an individual from Glastonbury possibly being involved, Sgt. Brandon Ritchie was able to identify a potential suspect to our investigators. Throughout the course of the investigation, Sgt. Ritchie was sought out repeatedly and was always willing to assist in any way possible.

ECSU investigators obtained a warrant for the arrest of that suspect, [REDACTED] resident of [REDACTED] in your town. On November 28, 2023, Lt. Villanueva and Sgt. Fiore sought the assistance of your department in locating [REDACTED]. Lt. Jason Adduci and Sgt. Brandon Ritchie were quick to assist our officers and, with the additional assistance of Det. Christopher Kopencey, Off. Scott Campbell, and Off. Bryan Verillo, [REDACTED] was taken into custody safely and without incident at [REDACTED] residence.

Please extend our sincere thanks to your officers. They were courteous and professional representatives of your agency.

Sincerely,

Stephen K. Tavares
Chief of Police



Office of Homeland Security
Investigations - Connecticut

U.S. Department of Homeland Security
150 Court Street, Suite 615
New Haven, CT 06510

Marshall Porter
Chief of Police
Glastonbury, CT Police Department

Chief Porter, it is with great zeal and gratitude that I write this letter of appreciation for one of your detectives. On December 7, 2023, the federal investigation of [REDACTED] culminated in a sentence of 240 months incarceration for the coercion and enticement of a minor and possession of child sexual abuse material. This was a Homeland Security Investigations, Hartford, CT investigation, with significant, invaluable assistance from Glastonbury, CT Police Detective David Hoover.

The consummate professionalism and expertise demonstrated by Detective Hoover was noteworthy in this case and was instrumental in a successful prosecution of this individual. [REDACTED] was involved in very heinous crimes and removing him makes the community much safer. Detective Hoover represented the town of Glastonbury, your agency and himself to the highest standards possible. Homeland Security Investigations welcomes the opportunity to work with your agency and Detective Hoover again in the future.

Respectfully,

Michael Krol
Special Agent in Charge
HSI New England



Office of Homeland Security
Investigations - Connecticut

U.S. Department of Homeland Security
150 Court Street, Suite 615
New Haven, CT 06510

Marshall Porter
Chief of Police
Glastonbury, CT Police Department

Chief Porter, it is with great zeal and gratitude that I write this letter of appreciation for one of your detectives. On December 7, 2023, the federal investigation of [REDACTED] culminated in a sentence of 240 months incarceration for the coercion and enticement of a minor and possession of child sexual abuse material. This was a Homeland Security Investigations, Hartford, CT investigation, with significant, invaluable assistance from Glastonbury, CT Police Detective Sergeant Jesse Stone.

The leadership and engagement demonstrated by Detective Sergeant Stone was noteworthy in this case and was instrumental in a successful prosecution of this individual. [REDACTED] was involved in very heinous crimes and removing him makes the community much safer. Detective Sergeant Stone's leadership represented the town of Glastonbury, your agency and himself to the highest standards possible. Homeland Security Investigations welcomes the opportunity to work with your agency and Detective Sergeant Stone again in the future.

Respectfully,

Michael Krol
Special Agent in Charge
HSI New England

From: Brian Barao <brian.barao@glastonbury-ct.gov>

Sent: Wednesday, December 20, 2023 9:42 AM

To: PD Staff <[REDACTED]>

Subject: Donuts/Coffee

Donuts and coffee in the breakroom courtesy of [REDACTED] as a thank you to Det. Hoover and other officers for efforts in the successful resolution and federal prosecution of a suspect in a child exploitation case.



Sergeant Brian J. Barão

Youth Unit Supervisor | Investigations Division | Glastonbury Police Department

2108 Main Street, Glastonbury, CT 06033

[direct] 860.652.4282 | [main] 860.633.8301 | [fax] 860.652.4290 | Brian.Barao@glastonbury-ct.gov

Visitor Comment Card

Please indicate the Date and Department/Facility you visited:

Date 1/10/24 Department/Facility Community Meet

Were you greeted promptly and courteously?

Yes No N/A

Did you receive the assistance you needed?

Yes No N/A

Please explain the primary purpose of your visit:

My wife went to appeal to
some one who could help

Please rate the overall quality of the assistance you were given:

Excellent Very Good Average Below Average Poor

Then Gary Davis Both Excellent

Please share your comments or suggestions regarding your experience with Town staff, programs, or services as applicable:

Excellent, professional friendly
able to explain material
in lay terms

Would you like a staff member to follow up with you? Yes No
**If so, please provide your contact information below.*

Contact Information (Optional)

Full Name [REDACTED]
Phone [REDACTED]
Email [REDACTED]



Prefer to submit online? Scan the QR code or visit www.glastonburyct.gov/feedback

[REDACTED]

RECEIVED
2024 JAN 11 PM 2:11
TOWN MANAGER

January 12, 2024

Dear Ms. Zerio:

As a Glastonbury resident and participant in Parks and Recreation programs for more than 20 years, I have always been impressed with the Department's professionalism, skills, and attention to customer service. Nevertheless, earlier this week when I sought the staffs' help with a registration issue, they exceeded even my high expectations.

While I think the entire Department is exceptional, I wish to especially commend those I worked closely with most recently: Recreation Supervisor Liz Gambacorta and staff members Geordie Emmanuel and Katryna Albert.

You have an exceptional staff!

Sincerely,

Cc: Jonathan Luiz
Liz Gambacorta
Katryna Albert
Geordie Emmanuel

RECEIVED
2024 JAN 16 AM 11:57
LIZ GAMBACORTA
RECREATION SUPERVISOR

1.7.24.

Dear Mr. Pennington,

We appreciated so much the kindness of your staff when our car wouldn't start outside the Town Hall last Friday, Jan 5, 2024.

When we called Triple A for Roadside Assistance we were told that we would have to wait for up to five hours. →

As it was a very cold day and we are elderly, I sought help in your office. Your ^{Hallmark} staff were very understanding and helpful and Scott immediately charged our battery. With warm wishes for the new year & much appreciation,