

October 2023

Dear Neighbor,

As part of our everyday effort to deliver dependable energy to our customers and communities, we are preparing to perform field surveys and cultural resource assessments and replace existing substation equipment and hardware with new, more reliable equipment at the Hopewell 22R Substation located on Eversource property off Chestnut Hill Road in Glastonbury. Maintaining the infrastructure that supports the electric lines is one of the ways Eversource ensures the safe, secure transmission of electricity throughout the region.

### **We are Always Working to Serve You Better**

You're receiving this letter because project work will occur within the Substation near your property. This project, called the Hopewell 22R Transformer Replacements Project, includes the replacement of the existing transformer and associated devices with new, more reliable equipment. All work for this project will take place on Eversource-owned property on Chestnut Hill Road in Glastonbury.

### **What You Can Expect**

First, we want you to know that this work will not interrupt electric service to your property and that all people working on this Project will carry identification.

Pending all the necessary approvals, construction for this project is expected to begin in November of 2023. All construction activities and restoration will be completed by Summer of 2024. We will keep the lines of communication open and communicate with you throughout the project approval phase and will provide you updates on the Project schedule.

### **Health and Safety Is Our Top Priority**

Please know that Eversource remains committed to prioritizing public health and the health of employees and contractors. All Eversource personnel follows applicable health and safety guidelines to help prevent the spread of COVID-19.

### **Contact Us**

Keeping the lines of communication open is important to us. We want to connect with you to discuss the project and obtain the best contact phone number and email address to reach you moving forward. Please contact our Outreach Specialist for the Project, Kaleigha Lawrence at 860-985-7487 or send an email to [kaleigha.lawrence@eversource.com](mailto:kaleigha.lawrence@eversource.com). You can also contact us through the Eversource Transmission Project Hotline with any questions about the project at 1-800-793-2202 or send an email to [ProjectInfo@eversource.com](mailto:ProjectInfo@eversource.com)

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. We will continue to provide regular project notifications via mailings, phone calls, and emails. Thank you for being so patient as this important project moves forward.

Sincerely,

*Gina Symons*

Gina Symons

Project Manager for Eversource Energy