

April 2023

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we will be replacing existing transmission structures in Glastonbury and Lebanon, CT. Maintaining infrastructure is one of the many ways Eversource supports the safe and secure transmission of electricity throughout the region.

You're receiving this letter because project work will be taking place within the right of way (power line corridor) on or near your property.

We Are Always Working to Serve You Better

In the coming weeks, Eversource and its contractors will be working to replace select existing wood transmission structures with new, more durable steel structures, with a finish that "weathers" or darkens over time.

All work for this Project will take place within the right of way (powerline corridor) in the following areas:

- Glastonbury: Manchester Road, Mountain Road and Birch Mountain Road
- Lebanon: Village Hill Road

What You Can Expect

Since your property is located in the vicinity of this Project, here is important information about how we will work in your neighborhood:

- **Reliable Service**: Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- Where We Will Be Working: Construction activity will take place within the right of way in Glastonbury and Lebanon CT.
- **Communication**: Keeping the lines of communication open is important to us. Feel free to reach out to us by email at ProjectInfo@Eversource.com or call 1.800.793.2202 if you have any questions.
- **Construction Hours:** The hours for construction are 7 a.m. to 7 p.m. Monday through Saturday. Due to weather or other unforeseen circumstances, some Sunday work may be required.
- Construction Activities: Project construction will occur in phases, including the following:
 - Crews conducting survey digging in certain areas prior to construction activities.
 - Construction vehicles on the right of way and Eversource-owned property, including heavy equipment.
 - Site grading, mowing/vegetation removal, adding gravel to the access road, and setting timber mats in wetland areas.
 - The wood structures will be replaced with steel structures of an average increase of under 5 ft.
 - When the project is completed, the old wood structures will be removed from the property.
- **Project Completion:** We expect construction activities to be completed the end of June 2023. Restoration of disturbed areas will continue through the late Summer of 2023.

Health and Safety Is Our Top Priority

Please know that Eversource remains committed to prioritizing public health as well as the health of employees and contractors. All Eversource personnel follow applicable health and safety guidelines to help prevent the spread of COVID-19.

Contact Us

Keeping the lines of communication open is important to us. Please contact Mikaela Fritz, at 203-631-0056 or email Mikaela.Fritz@eversource.com to provide that information or with any questions about the Project. You can also contact our Project hotline at 1-800-793-2202 or send an email to ProjectInfo@eversource.com.

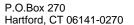
Sincerely,

Ryan Swabby

Ryan Swabby Project Manager Eversource Energy

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The following are the upcoming stages of the construction process associated with this transmission structure replacement work:





Work Area Preparation

Construction vehicles and equipment must be able to access each transmission structure. For these vehicles, we will build or enhance gravel roads to provide access to structure locations. We'll also install level work pads to create a stable work area for equipment, such as drill rigs and cranes.

We use timber mats in or around wetlands to protect these environmentally sensitive areas. Temporary soil erosion and sedimentation controls (for example, silt fences and straw bales) and other environmental controls may be installed near the work areas during construction. We will maintain these controls as needed throughout the construction process. Typically, these environmental controls are removed after construction, though some may remain until the area is restored.

Foundation Drilling

When required, drilling activities usually take place for a few days at each location where structures are being replaced. Depending on soil conditions, the drilling may last longer. The size of the hole will also vary with the size of the new structure and soil conditions. At the end of the workday, any open foundation holes will be safely covered and secured. Once we complete the foundation installation, we will assemble and install the new structures.

New Structure Installations and Modifications to Existing Structures

Once the foundations are complete, we'll begin installing the new steel replacement structures. Steel structures often come in sections that are assembled on site. The structure pieces will be delivered to the right of way in advance of this installation process. Cranes and/or bucket trucks are used to lift the structures and set them into position on the foundations. Generally, it takes one to three days to assemble and erect each new structure or modify an existing structure.

Existing Structure Removal

The existing structures being replaced will be taken apart and removed from the site. Where needed, the old concrete foundations will be removed, and the hole filled with soil. We will recycle or properly dispose of all material removed from the site.











Photos show typical work areas and are for illustration only.