

TOWN OF GLASTONBURY

RPGL-2010-36

**Merchant Payment Processing Services
ADDENDUM #1 – dated 3-11-10**

Bid Due Date – 03-16-2010 by 11:00 A.M.

ADDITIONAL INFORMATION FOR THE ABOVE REFERENCED BID

Question:

Is the Plug-n-Pay and ETS a part of the front end system that is maintaining the PCI compliant card holder data and is the Town looking for a backend gateway to process payments or is the Town interested in merchant card processing services only?

Answer:

Plug-n-Pay or ETS is part of the PCI compliance process whereas they will serve as a front end system and maintain sensitive cardholder data. Our registration management software, Vermont Systems, Inc. can only integrate with those two companies for this function. We currently do not have business arrangement with either of the two at this time.

Ultimately, the RFP states the Town is looking for processing services. However, as stated, it is our preference to work with one vendor to handle both the processing and data storage functions, but it is not required.

Company Name: _____

Name of Person Responding: _____

Authorized Signature: _____

Title: _____

Date: _____