



GLASTONBURY FIRE DEPARTMENT
STANDARD OPERATING GUIDELINES



SOG NUMBER: FDO-502 ISSUED DATE: 11-15-11 EFFECTIVE DATE: 11-15-11
REVISION #: 1 REVISED DATE: 01-11-16 EFFECTIVE DATE: 01-11-16
CATEGORY: EMERGENCY OPERATIONS - GENERAL
SUB-CATEGORY: FIRE GROUND OPERATIONS
SUBJECT: URGENT MESSAGE
RELATED GUIDELINES: FDO-503; FDO-504

Section I – Introduction

A. Objective

The purpose of this guideline is to identify the method and mean of advising Command that a Firefighter has an urgent message.

B. Applicability

Urgent shall be the acknowledge term to advise Command of a Firefighter with an urgent message.

C. References

Town of Manchester Fire-Rescue-EMS – General Operating Guideline

Section II – Guideline

This/These transmission(s) will indicate to all units, crews, the Incident Commander and Fire Dispatcher that a Firefighter has information of significant importance that requires immediate air time. The accepted practice shall be (example): "Command from Fire Attack Urgent". Command will immediately acknowledge: example: Fire attack go with your urgent".

Following the *Urgent* transmission, all radio traffic is to cease and the unit/crew transmitting the Urgent message needs to communicate with Command. The only units/crews to transmit are those directly involved with circumstances surrounding the *Urgent* message.

Section II- Approval

Fire Chief Michael P. Shroy

Date of Approval: 11/11/16