



**GLASTONBURY FIRE DEPARTMENT
STANDARD OPERATING GUIDELINES**



SOG NUMBER: FDO-406 ISSUED DATE: 11-15-11 EFFECTIVE DATE: 11-15-11
REVISION #: 1 REVISED DATE: 01-11-16 EFFECTIVE DATE: 01-11-16
CATEGORY: EMERGENCY OPERATIONS - GENERAL
SUB-CATEGORY: RESPONSE TO ALARMS
SUBJECT: DIVERSIONS FOR FIRE APPARATUS
RELATED GUIDELINES: TRG-002

Section I – Introduction

A. Objective

To assure a consistent, reliable and appropriate resource response through a system status management

B. Applicability

Diversion of Fire Apparatus from previous dispatched responses is authorized under circumstances described herein

C. References

Town of Manchester Fire-Rescue-EMS – General Operating Guideline

Section II – Guideline

FIRE APPARATUS RESPONDING TO AN INCIDENT AND OBSERVE ANOTHER NON-DISPATCHED INCIDENT WHILE IN ROUTE

If, in the judgment of an apparatus operator, a non-life safety incident is encountered while in ROUTE to another non-life safety incident and the encountered incident is of a higher priority than the originally dispatched incident; the apparatus operator shall render assistance at the encountered incident. The apparatus operator shall immediately advise Fire Dispatch of the circumstances and request a replacement apparatus to be dispatched to the original incident.

If, in the judgment of the apparatus operator, a non- life safety incident is encountered while in ROUTE to another non-life safety incident is of equal or lesser priority than the originally dispatched incident; the operator shall advise Fire Dispatch of the circumstances and request a response to the second (encountered) incident.

FIRE APPARATUS RESPONDING TO AN INCIDENT WHEN A SUBSEQUENT CLOSER INCIDENT IS DISPATCHED

Generally apparatus shall not redirect their response to a subsequently dispatched closer incident. An exception to the rule may be when an apparatus, traveling in a Hot response mode and not as the first due apparatus, is in very close proximity to an incident that is of a significantly higher priority than the original dispatch. Any operator considering altering their response should seek authorization from a Department Officer prior to. This would always be an exception rather than a rule. If done, Fire Dispatch will need to be advised and necessary adjustments to dispatch shall be made.

FIRE APPARATUS BEING DIVERTED BY AN OFFICER OF THE DEPARTMENT

As appropriate, a Department Officer may divert any apparatus from one incident to another.

Section III- Approval

Fire Chief Michael P. Tracy

Date of Approval: 1/11/16