



GLASTONBURY FIRE DEPARTMENT
STANDARD OPERATING GUIDELINES



SOG NUMBER: FDO-403 ISSUED DATE: 11-15-11 EFFECTIVE DATE: 11-15-11
REVISION #: 1 REVISED DATE: 01-11-16 EFFECTIVE DATE: 01-11-16
CATEGORY: EMERGENCY OPERATIONS - GENERAL
SUB-CATEGORY: RESPONSE TO ALARMS (FIRE)
SUBJECT: MODES OF RESPONSE DEFINED
RELATED GUIDELINES: TRG-002

Section I – Introduction

A. Objective

To identify the different modes of travel (response) to alarms received.

B. Applicability

The Department shall identify distinct levels (modes) of emergency vehicle response based on perceived urgency of incidents.

C. References

Town of Manchester Fire-Rescue-EMS- General Operating Guideline

Section II – Modes of Response Defined

Emergency Response (HOT): Information available indicates that a true emergency, involving life safety and/or significant property risk, exists or may occur. All assigned units shall respond utilizing visual and audible emergency devices and headlights.

Non-Emergency Response (COLD): Information available indicates that a non-emergency situation exists that requires action. Apparatus shall adhere to statutes governing the operation of motor vehicles; proceeding with the normal flow of traffic.

Section III – General

Modes of response may be up/downgraded at the discretion of Department Officers and/or personnel on scene of incident (with more information than that received on the initial dispatch).

Duty Officer is permitted to determine their personal mode of response based on proximity, supervisory need or other factors.

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Section III- Approval

Fire Chief Michael P. King

Date of Approval: 1/11/16