



GLASTONBURY FIRE DEPARTMENT
STANDARD OPERATING GUIDELINES



SOG NUMBER: DRC-001 ISSUED DATE: 10-16-07 EFFECTIVE DATE: 10-16-07
REVISION #: 2 REVISED DATE: 01-11-16 EFFECTIVE DATE: 01-11-16
CATEGORY: DISPATCH/RADIO/COMMUNICATIONS
SUB-CATEGORY: DISPATCH GUIDELINES
SUBJECT: PRE-ALERT

Section I – Introduction

A. Objective

To advise members of either a pending dispatch to an incident or a Department message prior to activation of the alert tones.

B. Applicability

This guideline applies to all fire related incidents or department messages.

C. References

None

Section II – Guidelines

A pre-alert message will be used to announce a pending emergency incident or message prior to the activation of the fire department alert tones. The fire department recognizes that Computer-Aided Dispatch is a process of entering data and then marrying the call nature to the incident location. This process takes time, therefore the pre-alert will enhance the fire department response time.

The dispatcher will pre-alert fire department personnel upon having sufficient information of an incident.

Example – 130 Griswold Street – Structure Fire

Section III – Approval

Fire Chief



Date of Approval:

1/11/16