

Attn: Town of Glastonbury Town Plan and Zoning Commission

From: James P. Cassidy, P.E., on behalf of the applicant, Michael Cassella

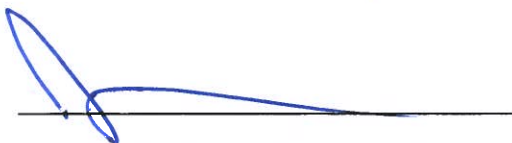
RE: Drive-Thru Queuing Management Plan for Proposed DQ at 2834 Main Street,
Glastonbury, Connecticut

Date: March 29, 2021

The applicant agrees that the following Drive-Thru Queuing Management Plan, if acceptable to the Glastonbury Town Plan and Zoning Commission, shall be made a condition of approval of the Special Permit regarding an accessory outdoor café and Modification of a Special Permit – Minor Change, as it relates to the property at 2834 Main Street, Glastonbury, Connecticut.

As shown on the attached Queuing Plan dated March 29, 2021, the drive-thru is proposed to be managed as follows:

1. Four vehicles can be accommodated between the drive-thru window and the order board (as shown in green).
2. Six vehicles can be accommodated between the order board and the end of the drive-thru stacking area (as shown in blue).
3. When the drive-thru queue reaches the point indicated on the plan, located just east of the front corner of the building, a DQ employee, being either a manager or shift leader, shall be required to go outside and direct traffic so that incoming vehicles go to the overflow drive-thru queue (as shown in pink), which is accessed by driving around the building using the bypass lane. Five additional vehicles can be accommodated in the overflow queue.
4. For any large orders placed through the drive-thru, the customer shall be directed to park in one of the four parking spaces located to the front of the building (outlined in red) to wait for their order so as to not impede the flow of the drive-thru.



James P. Cassidy, P.E.