

House Service Damage to Customer-Owned Equipment

Four Steps to Restore Service

If the electrical service to your property has been damaged, Eversource will make temporary repairs to safely restore your power if possible. Your local wire inspector will need to inspect your property and issue a permit in order for permanent repairs to be completed.

Here are the steps you'll need to take:

1

Contact **your insurance company**.

2

Contact a **licensed electrician** to perform the necessary repairs.

3

Have your electrician contact **your town's wire inspector or electrical inspector**, who will need to inspect and approve the finished repairs.

4

Call Eversource at **800-286-2000** after the inspector approves the repairs. We will schedule a crew to re-energize your property.

While Eversource maintains the electrical grid that serves the region, some of the electrical equipment that connects each property to the grid is the responsibility of the property owner. This includes the meter box, and the pipe and wire from the meter box to the point of attachment to the house.



In this photo, service has been pulled away from the house

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