

News Release

Eversource Provides Virtual Energy Efficiency Pre-Assessments During COVID-19 Pandemic

Energy company offers safe, convenient ways for customers to make energy-saving improvements at home or work

BERLIN, Conn. (June 10, 2020) – In an effort to help residential customers and small business owners reduce their energy costs during this difficult time, Eversource has modified its popular Home Energy Solutions energy assessments and is now offering no-cost virtual pre-assessments. While all in-home visits are suspended during the COVID-19 pandemic, customers can connect with an Eversource-authorized technician remotely – by phone or video service – and will receive the same expertise, personal care and energy-saving products and incentives as an in-home visit.

“One of the highlights we’re offering customers is that we will pay 100% of the cost of some common energy-saving measures, which will help customers save money during these financially difficult times,” said Eversource Energy Senior Vice President and Chief Customer Officer Penni Conner. “Business and residential customers who participate in the virtual pre-assessment will also receive a custom report outlining energy-saving recommendations. This virtual service allows us to continue to serve them and provide them with ways to save.”

The virtual pre-assessment helps identify simple recommendations for customers to start saving money and energy right away. Following the virtual pre-assessment, customers will receive energy-saving products recommended by their technician at no cost, such as LED light bulbs and advanced power strips that the customer can install themselves. Once restrictions are lifted, a technician will visit the customer’s home or business to provide additional energy saving recommendations and services.

Customers may also qualify for generous incentives, including:

- A no-cost visit to complete air sealing and safety tests once in-home services resume
- Up to 100% off the cost of many energy-saving measures, including insulation for residential customers
- Low- or no-interest financing opportunities

Click [here to see a short video](#) about the virtual energy efficiency pre-assessment. Eversource customers interested in scheduling one for their home or small business can call 1-877-WISE-USE. (1-877-947-3873).

Eversource (NYSE: ES), celebrated as a national leader for its corporate citizenship, is the #1 energy company in [Newsweek](#)’s list of America’s Most Responsible Companies for 2020 and recognized as one of America’s Most JUST Companies and the #1 utility by [Forbes](#) and [JUST Capital](#). Eversource transmits and delivers electricity to 1.25 million customers in 149 cities and towns, provides natural gas to 237,000 customers in 74 communities, and supplies water to approximately 198,000 customers in 52 communities across Connecticut. Eversource harnesses the commitment of approximately 8,300 employees across three states to build a single, united company around the mission of safely delivering reliable energy and



107 Selden St.
Berlin, Connecticut 06037

water with superior customer service. The #1 energy efficiency provider in the nation, the company is empowering a clean energy future in the Northeast, with nationally-recognized energy efficiency solutions and successful programs to integrate new clean energy resources like solar, offshore wind, electric vehicles and battery storage, into the electric system. For more information, please visit eversource.com, and follow us on [Twitter](#), [Facebook](#), [Instagram](#), and [LinkedIn](#). For more information on our water services, visit aquarionwater.com.

CONTACT:

Tricia Taskey Modifica

860-665-4605

tricia.modifica@eversource.com

Mitch Gross

860-665-5221

mitch.gross@eversource.com