

Town Facilities – Closures and Modified Schedules during COVID-19

Updated May 10, 2021

During the pandemic, Town staff are continuing to work in the office or remotely during standard operating hours.

CLOSED to the public until further notice:

- **Town Hall – Open BY APPOINTMENT ONLY for select services.** Please contact the specific department you need to work with to discuss your options.
- **Academy Building** (Offices of Parks & Recreation, IT, Facilities, Probate)
- **Fire Companies 1 - 4** - All emergency services continuing 24/7 and uninterrupted.
- **Riverfront Community Center**
- **Youth & Family Services Office** - Clinical and Outreach Services will begin offering in person services effective May 10th and Zoom/Telehealth appointment when requested. To request an appointment with a Y&FS Clinician, [visit this web page](#). For information on substance abuse prevention and Creative Experiences programming, please call **860-652-7660**.

The following Town Facilities are OPEN to the public*

Please NOTE: The Town is NOT sanitizing surfaces at recreational facilities so please use at your own risk, practice social distancing, and wear masks when a 6 foot distance from non-household members cannot be maintained.

- **Academy – Meeting Room C** – for Title and Public Record searching only during select walk-in hours. Please use the Parks & Recreation office entrance to access. [Click here to view rules/hours](#).
- **Basketball Courts (All)**
- **Boat Launch**
- **Bulky Waste Facility** - Face masks/coverings required on site at all times.
- **Dog Park** – Conditions apply. [Click here to view usage guidelines](#).
- **Food Bank** - Please call **(860) 652-7634** or visit www.glastonburyct.gov/foodbank for more info.
- **GHS Tennis Courts**
- **Parks/Open Spaces** - Please observe social distancing guidelines.
- **Playgrounds (All)**
- **Police Department** - All emergency services continuing 24/7. Appointments required for select services.
- **Tennis Courts at Addison**. Conditions apply. [Click here to view usage guidelines](#).
- **Transfer Station** - Face masks/coverings required on site at all times.
- **WTML** – Open for browsing & computer use. Visitors must wear a facemask covering the nose and mouth, social distance at least 6 feet and use the hand sanitizer at the entrances. [See their website for operating hours](#). Please note, there are a limited number of public computers available for use. Please call the Reference Department to schedule your appointment at **860-652-7720**.

Contact Us and Resources

If you have any questions, please visit the [Contact Us page](#) for a quick list of common contacts or contact the Customer Service Center at **(860) 652-7710** or customerservicecenter@glastonbury-ct.gov.

To submit positive feedback or suggested areas of improvement, please submit the web form at www.glastonburyct.gov/feedback or contact Kathryn Paquette at marketing@glastonbury-ct.gov. For more information on COVID-19 and Town Operations, please follow us on [Facebook](#) or visit www.glastonburyct.gov/covid19.