

March 2019

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we will be replacing existing wood transmission structures in Manchester, Glastonbury, Hebron, Andover, Columbia and Lebanon. Maintaining the infrastructure that supports electric lines is one of the many ways Eversource ensures the safe, secure transmission of electricity throughout the region.

We Are Always Working to Serve You Better

Starting soon, crews from Supreme and PAR will be working to replace existing transmission structures on or near your property. Some of this work will require approval by the Connecticut Siting Council. If the required approval relates to work on your property you will be provided additional information within the next few weeks.

What You Can Expect

Since your property is on or near the project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- **Where We Will Be Working:** Construction activity will take place within the existing right of way (transmission corridor) in Manchester, Glastonbury, Hebron, Andover, Columbia and Lebanon.
- **Communication:** Keeping the lines of communication open is important to us. Our field outreach representatives will be in touch, either in person or with a door hanger notice. Feel free to reach out to us by email at TransmissionInfo@Eversource.com or call 1.800.793.2202 if you have any questions.
- **Construction Hours:** The hours for construction are 7 a.m. to 7 p.m. Monday through Sunday.
- **Construction Activities:** Project construction will include the following:
 - Overall, you can expect:*
 - Construction vehicles on the right of way, including heavy equipment, though we will make every effort to minimize any impact to your property.
 - Site grading, mowing/vegetation removal, adding gravel to the access road, and setting timber mats in wetland areas.
 - The wood structures will be replaced with steel structures of similar height.
 - When the project is completed, crews will restore areas that were disturbed by the work.
- **Project Completion:** We expect all work, including restoration, to be complete by the Fall of 2019.

Eversource Vegetation Work

Eversource crews will also continue with vegetation maintenance activities within the right of way corridor that is on or near your property. Additional information about this work will continue to be communicated.

Contact Us

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Again, if you have any questions about this work, please call 1.800.793.2202 or email us at TransmissionInfo@eversource.com. Thank you.

Sincerely,

Brian Ragozzine

Brian Ragozzine
Project Manager -- Eversource Energy

Work Area Preparation



Construction vehicles and equipment must be able to access each transmission structure. For these vehicles, we will build or enhance gravel roads to provide access to structure locations. We'll also install level work pads to create a stable work area for equipment, such as drill rigs and cranes.

We use timber mats to protect environmentally sensitive areas. Temporary soil erosion and sedimentation controls (for example, silt fences and straw bales) and other environmental controls may be installed near the work areas during construction. We will maintain

these controls as needed throughout the construction process. Typically, these environmental controls are removed after construction, though some may remain until the area is restored.

Foundation Drilling



When required, drilling activities usually take place for a few days at each location where structures are being replaced. Depending on soil conditions, the drilling may last longer. The size of the hole will also vary with the size of the new structure and soil conditions. At the end of the work day, any open foundation holes will be safely covered and secured. Once we complete the foundation installation, we will assemble and install the new structures.

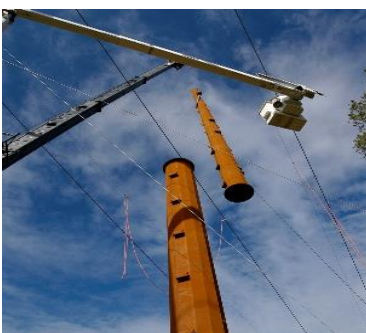
New Structure Installations & Modifications to Existing Structure



Once the foundations are complete, we'll begin installing the new steel replacement structures. Steel structures often come in sections that are assembled on site. The structure pieces will be delivered to the right of way in advance of this installation process. Cranes and/or bucket trucks are used to lift the structures and set them into position on the foundations.

Where existing structures are being modified, crews will climb the structure or use bucket trucks to make the necessary modifications. Generally, it takes one to three days to assemble and erect each new structure or modify an existing structure.

Existing Structure Removal



The existing structures being replaced will be taken apart and removed from the site. Where needed, the old concrete foundations will be removed and the hole filled with soil. We will recycle or properly dispose of all material removed from the site.

Photos show typical work areas, and are for illustration only.