

February 2019

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we will be installing grounding wires on some existing transmission structures in Manchester, Glastonbury, Hebron, Andover and Columbia. Maintaining the infrastructure that supports electric lines is one of the many ways Eversource ensures the safe, secure transmission of electricity throughout the region.

### **We Are Always Working to Serve You Better**

Starting soon, crews from Right of Way Solutions, LLC will be working to install the grounding wires on existing transmission structures on or near your property.

### **What You Can Expect**

Since your property is on or near the project route, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- **Where We Will Be Working:** Construction activity will take place within the existing right of way (transmission corridor) in Manchester, Glastonbury, Hebron, Andover and Columbia.
- **Communication:** Keeping the lines of communication open is important to us. Feel free to reach out to us by email at [TransmissionInfo@Eversource.com](mailto:TransmissionInfo@Eversource.com) or call 1.800.793.2202 if you have any questions.
- **Construction Hours:** The hours for construction are 7 a.m. to 7 p.m. Monday through Sunday.
- **Construction Activities:** Project construction will include the following:
  - Overall, you can expect:*
    - Construction vehicles on the right of way, including heavy equipment, though we will make every effort to minimize any impact to your property.
    - Installation of subsurface grounding wires.
    - When the project is completed, crews will restore areas that were disturbed by the work.
- **Project Completion:** We expect all work, including restoration, to be complete by the Fall of 2019.

Eversource will also be performing additional scopes of work later this year such as vegetation maintenance and structure replacements in some of these areas. Details will be provided to you as soon as they become available.

### **Contact Us**

Eversource is committed to being a good neighbor and doing our work with respect for you and your property. Again, if you have any questions about this work, please call 1.800.793.2202 or email us at [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com). Thank you.

Sincerely,

***Brian Ragozzine***

Brian Ragozzine  
Project Manager -- Eversource Energy