



Town of Glastonbury

2155 MAIN STREET • P.O. BOX 6523 • GLASTONBURY, CT 06033-6523 • (860) 652-7500
FAX (860) 652-7505

Richard J. Johnson
Town Manager

ITEM #7
10-09-2018 Meeting

October 5, 2018

The Glastonbury Town Council
2155 Main Street
Glastonbury, CT 06033

Re: Town Manager's Report

Dear Council Members:

The following will keep you up to date on various topics.

1. Indoor Aquatic Facility

After a comprehensive competitive RFQ process, Moser Pilon Nelson Architects (MPN) is selected to prepare the market and feasibility analysis for a potential indoor aquatic facility. MPN will be assisted by selected sub-consultants for certain phases (e.g. cost estimating, market analysis). The market analysis will evaluate the estimated business model (revenues, expenditures) for a facility of this type in Glastonbury. The feasibility analysis will identify three options at various scope levels. The will include a series of public workshops to be held over October - December. When the schedule is confirmed, I will advise accordingly. In the meantime, the process will move forward over the next several months. The goal is to have the market analysis and feasibility study presented in January 2019.

2. Community Paper Shred Event

The semiannual Town-sponsored paper shred event will be held on Saturday, October 20th from 9:00 a.m. to 1:00 p.m. at the Public Works Highway Garage, 2380 New London Turnpike. There is no charge for attending this program.

3. Leaf Disposal Special Hours

The Transfer Station at 2340 New London Turnpike will be open additional hours on Sundays for a 6-week period beginning on October 21st and ending on November 25th from 8:00 a.m. to 4:00 p.m. for drop off of leaves and grass clippings. Permits will be required.

4. Amnesty Days – Brush Disposal

Amnesty Days for brush disposal will be held at the Transfer Station and Bulky Waste Facility on Saturday, October 13th and Saturday, November 3rd between 7:00 a.m. and 3:00 p.m. Residents will be able to dispose of brush only with no disposal fee.

5. Glastonbury Senior Center Re-Accreditation

I am pleased to advise the Glastonbury Senior Center has been re-accredited by the NCOA National Institute of Senior Centers (NCOA/NICS) for the five-year period July 2018 to July 2023. Glastonbury is one of some 120 senior centers that met the standards as developed by NISC and was noted by NISC for demonstrating outstanding leadership and commitment to quality programs and service. Thanks and congratulations to all those that worked to achieve this re-accreditation to enable Glastonbury to continue to meet the needs of the older population in the community.

6. State and National Recognition

At ceremonies in Baltimore and Indianapolis the week of September 24th, Glastonbury was recognized by the International City Management Association for the 20+ year transformation of the riverfront and the National Recreation and Park Association for phase 2 of the riverfront park project.

On Monday, October 1st, we received notification that Glastonbury has achieved silver designation under the statewide Sustainable CT program. This is the first year of this program with communities eligible for bronze or silver designation. The application process was rigorous and required good work throughout the organization.

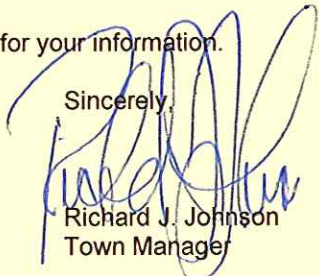
Glastonbury is among five communities statewide to be recognized with the silver designation which is the highest recognition under this new program. Thanks and congratulations to all those involved in this successful initiative.

The organization and community can be very proud of this state and national recognition.

7. Staff Recognition

Recent thank you letters to members of staff attached for your information.

Sincerely,



Richard J. Johnson
Town Manager

RJJ/sal
Attachments

The Town of Glastonbury recognizes the importance of providing the highest level of service to all residents and visitors to Town offices and programs. With this in mind, I will appreciate hearing from you concerning your experience when visiting Town offices/facilities. Please take a moment to offer your comments and suggestions in the space below.



Richard J. Johnson
Town Manager

GLASTONBURY CUSTOMER SATISFACTION SURVEY

1. Please provide date and department(s) you visited:
Date 9/17/18 Department(s) Tax
2. Were you greeted promptly and courteously? Yes No
3. Did you receive the information or help you needed? Yes No
4. Please tell us the main purpose of your visit to the Town facility: pay taxes
5. Please rate the overall quality of information/help you were given:
 Excellent Very Good Average Below Average Unsatisfactory
6. Please share any comments or suggestions which would help us improve our service to the public. none - Janet was Fabulous!

Feel free to include your name, address, and telephone number in the space provided:

Kathleen Cerne, 43 Conestoga way, GLAST.
860-633-3888

Thank you for sharing your thoughts with us.
Simply tear this card at the perforation and drop the postage paid survey in the mail.

The Town of Glastonbury recognizes the importance of providing the highest level of service to all residents and visitors to Town offices and programs. With this in mind, I will appreciate hearing from you concerning your experience when visiting Town offices/facilities. Please take a moment to offer your comments and suggestions in the space below.

GLASTONBURY, CT
RECEIVED

2018 SEP -7 AM 1:13

JOYCE P. MASCENA
TOWN CLERK

Joyce P. Mascena



Richard J. Johnson
Town Manager

GLASTONBURY CUSTOMER SATISFACTION SURVEY

1. Please provide date and department(s) you visited:
Date 9/7/18 Department(s) Town clerk
2. Were you greeted promptly and courteously? Yes No
3. Did you receive the information or help you needed? Yes No
4. Please tell us the main purpose of your visit to the Town facility: Dog license

5. Please rate the overall quality of information/help you were given:
 Excellent Very Good Average Below Average Unsatisfactory

6. Please share any comments or suggestions which would help us improve our service to the public. none Marie was excellent

Feel free to include your name, address, and telephone number in the space provided:

Kathy Carke 860-633-3882

Thank you for sharing your thoughts with us.
Simply tear this card at the perforation and drop the postage paid survey in the mail.



Gideon Welles School
1029 Neipsic Road
Glastonbury, CT 06033

The youth of today ... the leaders of tomorrow.

Greg-

Thank you so much for all of the efforts at the Gideon courtyard.

It's an amazing transformation - your hard working crew made that space sparkle in a short amount of time!

We look forward to working and learning with you as we both begin our new chapter!

With gratitude,

Kent & (Jim)

On September 12, 2018, a citizen delivered a bouquet of flowers for Officer Caruso to thank her for her time in effort in helping solve what was ultimately a civil matter. The citizen described Officer Caruso as wonderful and caring.



Officer Brian A Aselton Memorial Scholarship Fund, Inc

PO Box 1441 - Glastonbury, CT 06033

Chief Marshall Porter
Glastonbury Police Department
2108 Main Street
Glastonbury, CT 06033

August 29, 2018

Dear Chief Porter,

On behalf of the Officer Brian A. Aselton Memorial Scholarship Fund, Inc., and our family, I would like to thank you for your department's traffic assistance this year. Motor officers Pagliughi and Hodder contributed greatly to the success of the Twentieth Annual Officer Brian A. Aselton Memorial Motorcycle Run, ensuring it proceeded safely. Your support for Brian's ride and our organization is greatly appreciated. As the final ride, this year's ride was bittersweet but I believe we are ending on the right note and Brian would be proud.

This year we awarded seven college scholarships. Since the inception of Brian's scholarship fund in 1999 we have awarded 296 scholarships totaling \$301,761. These scholarships would not have been possible without the generosity of organizations like yours. The funds raised from Brian's ride, along with the many other donations, have ensured the Hartford Foundation for Public Giving will award college scholarships in Brian's name in perpetuity.

Sincerely,

John Aselton, President
Officer Brian A. Aselton
Memorial Scholarship Fund, Inc.

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I, along with my family,
would like to thank you

for helping me out during a
time that I was at my
weakest. Words alone cannot

begin to express the

gratitude our family

has for you and the

persons responsible for

taking the needed step of

locating my wallet -

Sincerely yours,

The McBean
Family



GONDEK

618-11805 9/2/18.

Thank you for your support and generosity,

Sincerely,



Agent Adam VanSkiver
President, Glastonbury Police Officers' Association

I have lived in Glastonbury
for 30 years, I have had only
wonderful experiences with
the Police.
my dad was Chief of
Police in Htd. 1968-74,
35 years on the
force. He was my
hero still is although he
passed, I wish I could
donate more but I'm a widow
with a very low income.
You are in my prayers
- always,

FYI.

A note sent with a donation
to GPOA.