EVERSURCE

June 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be inspecting our existing transmission structures in the Towns of Manchester, Glastonbury, Hebron, Andover, Columbia and Lebanon. Maintaining the infrastructure that supports electric lines is one of the many ways Eversource ensures the safe, secure transmission of electricity throughout the region.

Reliability Improvements in Your Neighborhood

We are always working to serve you better and will be working in your area within the next couple of weeks. This maintenance work is taking place on the right of way that is on or near your property. This is a continuation of work that began in Fall 2017.

What You Can Expect

First, we want you to know this work will not interrupt electric service to your property, and that people working on the project carry proper identification at all times. Crews from Osmose will be working for Eversource to inspect existing transmission structures located on or near your property. In some instances, they may hand excavate around the base of the structure. The excavated area will be filled in before moving on to the next structure.

Crews will be walking or riding in ATVs within the rights of way.

Work hours will be Monday through Sunday, 7 a.m. to 7 p.m. Please keep in mind that the schedule may change due to weather and other unexpected circumstances.

Our Commitment to You

We are committed to being a good neighbor and doing our work with respect for you and your property. For more information about this work, please call 1-800-793-2202, or send an email to <u>TransmissionInfo@eversource.com</u>. Thank you.

Sincerely,

Brian Ragozzine

Brian Ragozzine Eversource Project Manager