# Summary of Benefits and Coverage: What this Plan<br/>Town of Glastonbury: Police (HBP 002) Firm # 000591-125 - \$20/\$100/\$100/\$0Coverage Period: 07/01/2018 - 06/30/2019<br/>Coverage for: Individual + Family | Plan Type: PPO<br/>Century Preferred (PPO)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms

of coverage, <u>https://eoc.anthem.com/eocdps/aso</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call (800) 922-6621 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	<b>\$0</b> /individual or <b>\$0</b> /2-member family or <b>\$0</b> /3+member family for In- <u>Network Providers</u> . <b>\$200</b> /individual or <b>\$400</b> /2-member family or <b>\$500</b> /3+member family for Out-of- <u>Network</u> <u>Providers</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible?</u>	No.	You will have to meet the <u>deductible</u> before the <u>plan</u> pays for any services.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	<pre>\$6,850/individual or \$13,700/2- member family or \$13,700/3+member family for In-<u>Network Providers</u>. \$1,000 /individual or \$2,000/2- member family or \$2,500/3+member family for Out-of-<u>Network Providers</u>.</pre>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, Balance-Billing charges, and Health Care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes, Century Preferred. See <u>www.anthem.com</u> or call (800) 922-6621 for a list of <u>network</u>	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an out-of- <u>network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an out-of- <u>network provider</u>

	providers.	for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
to see a <u>specialist</u> ?		

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20/visit	20% coinsurance	none
	<u>Specialist</u> visit	\$25/visit	20% coinsurance	none
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	20% <u>coinsurance</u>	Hearing screening: \$20/visit for In- <u>Network Providers</u> and once every 2 benefit periods. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	No charge	20% coinsurance	none
	Imaging (CT/PET scans, MRIs)	No charge	20% coinsurance	none
If you need drugs to treat your illness or condition More information	Tier 1 - Typically Generic	\$15/prescription (retail) and \$30/prescription (home delivery)	20% <u>coinsurance</u> of the In- <u>Network</u> allowance, plus the difference between Anthem Blue Cross and Blue Shield's payment and the pharmacist's actual charge.	
about <b>prescription</b> drug coverage is available at http://www.anthe m.com/pharmacyin formation/	Tier 2 - Typically Preferred / Brand	\$25/prescription (retail) and \$50/prescription (home delivery)	20% <u>coinsurance</u> of the In- <u>Network</u> allowance, plus the difference between Anthem Blue Cross and Blue Shield's payment and the pharmacist's actual charge.	*See Prescription Drug section
National	Tier 3 - Typically Non-Preferred / <u>Specialty Drugs</u>	\$25/prescription (retail) and \$50/prescription (home delivery)	20% <u>coinsurance</u> of the In- <u>Network</u> allowance, plus the difference between	

\* For more information about limitations and exceptions, see **plan** or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

Services You May Need			
· ·	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
		Anthem Blue Cross and Blue Shield's payment and the pharmacist's actual charge.	
4 - Typically <u>Specialty</u> <u>gs</u>	Not Applicable	Not Applicable	
lity fee (e.g., ambulatory ery center)	No charge	20% <u>coinsurance</u>	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
sician/surgeon fees	No charge	20% coinsurance	none
ergency room care	\$100/visit	Covered as In- <u>Network</u>	none
ergency medical sportation	No charge	Covered as In- <u>Network</u>	none
<u>ent care</u>	\$25/visit	Not covered	Walk-in-centers: \$20/visit for In- <u>Network Providers</u> and 20% <u>coinsurance</u> for Non- <u>Network</u> <u>Providers</u> .
lity fee (e.g., hospital room)	\$100/day up to \$500/benefit period	20% <u>coinsurance</u>	<u>Copay</u> is waived if readmitted within 30 days for same diagnosis. Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
sician/surgeon fees	No charge	20% <u>coinsurance</u>	none
patient services	Office Visit \$20/visit Other Outpatient \$20/visit	Office Visit 20% <u>coinsurance</u> Other Outpatient 20% <u>coinsurance</u>	Office Visit  Other Outpatient none
itient services	\$100/day up to \$500/benefit period	20% <u>coinsurance</u>	<u>Copay</u> is waived if readmitted within 30 days for same diagnosis. Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
ce visits	\$25/visit	20% <u>coinsurance</u>	Copay applies to initial visit. Copay is
dbirth/delivery professional ices	No charge	20% coinsurance	waived if readmitted within 30 days for same diagnosis. Failure to obtain pre-
dbirth/delivery facility ices	\$100/day up to \$500/benefit period	20% <u>coinsurance</u>	authorization may result in non- coverage or reduced benefits. Maternity care may include tests and
	zs         ity fee (e.g., ambulatory         ery center)         ician/surgeon fees         rgency room care         rgency medical         sportation         ent care         ity fee (e.g., hospital room)         ician/surgeon fees         postient services         tient services         ce visits         lbirth/delivery professional         ces         lbirth/delivery facility	4 - Typically Specialty       Not Applicable         ity fee (e.g., ambulatory       No charge         ician/surgeon fees       No charge         rgency room care       \$100/visit         rgency medical       No charge         poptation       No charge         int care       \$25/visit         ity fee (e.g., hospital room)       \$100/day up to \$500/benefit period         ician/surgeon fees       No charge         outient services       Office Visit \$20/visit         other Outpatient \$20/visit       \$100/day up to \$500/benefit period         tient services       \$100/day up to \$500/benefit period         tient services       \$100/day up to \$500/visit         tient services       \$100/day up to \$500/benefit period         ce visits       \$25/visit         thirth/delivery professional ces       No charge         dbirth/delivery facility       \$100/day up to	Anthem Blue Cross and Blue Shield's payment and the pharmacist's actual charge.4 - Typically Specialty 25Not Applicable32Not ApplicableNot Applicable33No charge20% coinsurance34Yoo charge20% coinsurance35No charge20% coinsurance36Yoo charge20% coinsurance37Yoo charge20% coinsurance36Yoo charge20% coinsurance37Yoo charge20% coinsurance37Yoo charge20% coinsurance37Yoo chargeCovered as In-Network38Yoo chargeCovered as In-Network39Yoo charge20% coinsurance30\$100/day up to \$500/benefit period20% coinsurance30Office Visit \$20/visitOffice Visit 20% coinsurance310Yoo charge20% coinsurance320/visitYoo coinsurance320/visit20% coinsurance320/visit

\* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

		What You	u Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				services described elsewhere in the SBC (i.e. ultrasound.)
	Home health care	No charge	20% <u>coinsurance</u>	none
	Rehabilitation services	No charge	20% <u>coinsurance</u>	*Soo Thomas Somiago postion
	Habilitation services	No charge	20% coinsurance	*See Therapy Services section.
If you need help recovering or have other special health needs	Skilled nursing care	\$100/day up to \$500/benefit period	20% <u>coinsurance</u>	120 days limit/benefit period. Failure to obtain pre-authorization may result in non-coverage or reduced benefits. Copay is waived if admitted within 3 days of hospital discharge. Copay is waived if readmitted within 30 days for same diagnosis.
	Durable medical equipment	No charge	20% coinsurance	none
	Hospice services	No charge	20% coinsurance	Failure to obtain pre-authorization may result in non-coverage or reduced benefits.
If your child	Children's eye exam	No charge	20% <u>coinsurance</u>	*Soo Vision Soming conting
needs dental or	Children's glasses	Not covered	Not covered	*See Vision Services section.
eye care	Children's dental check-up	Not covered	Not covered	*See Dental Services section

### Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Co <u>services</u> .)	wer (Check your policy or <u>plan</u> documen	t for more information and a list of any other <u>excluded</u>
Cosmetic surgery	• Dental care (adult)	• Long- term care
<ul> <li>Routine foot care unless you have been diagnosed with diabetes.</li> </ul>	Weight loss programs	
Other Covered Services (Limitations may ap	oply to these services. This isn't a comple	ete list. Please see your <u>plan</u> document.)
Acupuncture	Bariatric surgery	• Chiropractic care 50 visits/benefit period
Hearing aids	• Infertility treatment	<ul> <li>Most coverage provided outside the United States <u>www.bcbs.com/bluecardworldwide</u></li> </ul>
Private-duty nursing	• Routine eye care (adult)	

\* For more information about limitations and exceptions, see <u>plan</u> or policy document at <u>https://eoc.anthem.com/eocdps/aso</u>.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 1038, North Haven, CT 06473-4201

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost</u> <u>sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal can hospital delivery)	re and a	Managing Joe's type 2 Diabet (a year of routine in-network care of controlled condition)	a well-	Mia's Simple Fracture (in-network emergency room visit at up care)	ıd follow
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$0 \$25 \$100 0%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$0 \$25 \$100 0%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist</u> <u>copayment</u></li> <li>Hospital (facility) <u>copayment</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$0 \$25 \$100 0%
This EXAMPLE event includes servi	rices	This EXAMPLE event includes servi	ices		vices
<b>like:</b> <u>Specialist</u> office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Service Childbirth/Delivery Facility Services <u>Diagnostic tests</u> ( <i>ultrasounds and blood w</i>	ces	like: <u>Primary care physician</u> office visits (in disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose medical equipment)	acluding	This EXAMPLE event includes ser- like: <u>Emergency room care</u> (including medica <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therap)	al supplies) )
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The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

# Language Access Services: (TTY/TDD: 711)

Albanian (Shqip): Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi (800) 922-6621

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على 6621-922 (800).

Armenian (հայերեն). Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ (800) 922-6621։

Bassa (Băsóð Wùdù): M dyi dyi-diè-dè bě bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé m ké gbo-kpá-kpá kè bỗ kpõ dé m bídí-wùdùǔn bó pídyi. Bé m ké wudu-ziìn-nyò dò gbo wùdù kɛ, dá (800) 922-6621.

Bengali (বাংলা): যদি এই নখিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাহলে আপনার ভাষায় বিনামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা ব্লার জন্য (800) 922-6621 –তে কল করুন।

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Chinese (中文):如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 (800) 922-6621。

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**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u (800) 922-6621.

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