TOWN OF GLASTONBURY
REQUEST FOR PROPOSAL
TOWN FACILITIES TELEPHONE UPGRADE
RPGL-2018-03
ADDENDUM NO. 1
09/21/17

The attention of respondents submitting proposals for the above-referenced project is called to the following Addendum to the specifications. The items set forth herein, whether of omission, addition, substitution or other change, are all to be included in and form a part of the proposed Contract Documents for the work. Respondents shall acknowledge this Addendum on the Proposal Response Page (Attachment A).

Questions and Answers

1. **Question:** Is there a NEC 9100 currently in place that you are looking to upgrade to be the central hub of your voice platform?

   Answer: *No. All existing equipment is listed in the RFP*

2. **Question:** If the answer to the question above is no, is the Town open to a cloud based solution such as Avaya/Mitel/Broadview?

   Answer: *The Town is not interested in a cloud based solution*

3. **Question:** What type of voice transport platform will you be using to connect to the PSTN (Public Switch Telephone Network), PRI – SIP?

   Answer: *Final type of voice transport will depend on proposer's design.*

4. **Question:** How many call paths will you require?

   Answer: *Currently in use are 43 call paths. Final requirements may depend on proposer's design*

5. **Question:** Based on the scope of the project is a week extension possible?

   Answer: *No extension will be available.*

6. **Question:** Will a list of the Cisco POE Switches, copy of the schematic of network layout, employee phone list, and a copy of the current bill be available for the meeting on Thursday?

   Answer: *The above items are available by request to dave.sacchitella@glastonbury-ct.gov*

7. **Question:** Is your plan to remove the Centralink 3100 with a PRI and some copper for back up?

   Answer: *Final configuration will depend on proposer's design. May include either or neither or a combination of both.*

8. **Question:** In the RFP the Town is calling out the NEC 9100 system, will the Town of Glastonbury be willing to look at other manufacturer's systems?

   Answer: *The Town's preference is the NEC 9100 system. If alternative solutions are proposed, back up information clearly stating the system's capabilities must be provided.*

9. **Question:** Will the Town be willing to look at another manufacturer besides NEC 9100?

   Answer: *See Question 8*

10. **Question:** Do you have a formula for rating that can be shared?

    Answer: *The criteria are listed in the RFP, weighting of criteria is not available*

11. **Question:** What is the number of phones per location? How many handsets in each building?

    Answer: *To be answered in next addendum.*

12. **Question:** Is the Town willing to entertain a cloud based system?

    Answer: *Cloud based systems will not be considered*

13. **Question:** Is the Town only looking for a NEC 9100 quote or are they looking for options that would best suit the needs of the Town?

    Answer: *See Question 8*

14. **Question:** Is the Respondent selection based solely on price?

    Answer: *No, the criteria for selection are listed in the RFP*

15. **Question:** Are you under contract for Centrex 3100?

    Answer: *We are currently month to month*

16. **Question:** How many handsets are reusable?

    Answer: *50*

17. **Question:** How many buttons are needed per phone?

Answer: *8-12 depending on style of phone.*

18. **Question:** Is the Town looking for digital phones or voice over IP phones?

    Answer: *Depends on proposer's design*

19. **Question:** What is the current vendor that supports the NEC system?

    Answer: *Connecticut Communications*

20. **Question:** How many conference room phones are there?

    Answer: *There are two hands free wireless conference phones.*

21. **Question:** For the Carrier services, should Respondents propose to reuse or replace? If replace what options willing to entertain?

    Answer: *There is an existing PRI at the Police Department which may remain. The remainder of the installation will be based on proposer's design*

22. **Question:** What does the Town use for email?

    Answer: *The Town uses Microsoft Exchange for email.*

23. **Question:** How many phone lines do you want from the carrier from each building and are Respondents proposing phone lines in addition to a phone system?

    Answer: *We would consider redundant circuits as a separate line item. Coordination of services are the responsibility of the Respondent. The Town will pay for PSTN services directly going forward.*

24. **Question:** Are the number of lines on the graph, the number of Centrex 3100 lines going into each building?
    Answer: *Yes*

25. **Question:** The current switches running computers are they all currently POE switches?

    Answer: *POE information is listed in the RFP. Switch information is available in Question 6.*

26. **Question:** Will prevailing wage rate apply to this project?

    Answer: *Yes, wage rates will be posted on a subsequent addendum and will apply.*

END OF ADDENDUM NO. 1 TEXT