



**The Town of GLASTONBURY Annual Report 2013-2014**





# The Town of GLASTONBURY Annual Report 2013-2014

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**Glastonbury's Town  
Manager and Town  
Council 2013-2015**



Front Row: Jill Barry; Stewart Beckett, Chairman; Lawrence J. Byar; Karen Boisvert; Richard J. Johnson, Town Manager. Back Row: Whit Osgood, Vice Chairman; Kurt P. Cavanaugh; Thomas P. Gullotta; Timothy P. Coon; William T. Finn

## Facts & Figures

### Location

Glastonbury is located ten miles southeast of Hartford, south of Route 3 and east of the Connecticut River and Interstate 91.

### Area

52.5 square miles; 33,600 acres

### Population

Approximately 34,427

### Land Use

Principally residential (approximately 60% of land area) with suburban to rural densities, geographically compact commercial/employment district (approximately 15%) and significant open space comprising water company, State forest and Town lands (25%).

### Form of Government

Town Council, Town Manager, Board of Finance

### Regionalism

Glastonbury is served by the Central Connecticut Regional Planning Agency and the Capitol Region Council of Governments.

### Town Hall

2155 Main Street  
Glastonbury, Connecticut 06033  
Located one quarter mile south of Hebron Avenue on the west side of Main Street.

### Tax Rate

35.1 mills July, 2013  
35.65 mills July, 2014

### Number of Voting Districts

Eight

### Net Grand List

2012 — \$3,808,546,358  
2013 — \$3,837,560,095

### State Representatives

Dr. Prasad Srinivasan (R)  
860-240-8761  
Mark Tweedie (R)  
800-842-1423

### State Senator

Steve Cassano (D)  
860-240-5302

### U.S. Congressmen

Rep. Joe Courtney (D)  
860-886-0139  
860-741-6011  
Rep. John Larson (D)  
860-278-8888

### U.S. Senators

Sen. Richard Blumenthal (D)  
860-258-6940  
202-224-2823  
Sen. Christopher Murphy (D)  
860-549-8463

### Town Government

Town Manager  
Richard J. Johnson

### Town Council 2013-2014

Stewart "Chip" Beckett III,  
Chairman (R)  
Whit C. Osgood, Vice Chairman (R)  
Jill Barry (D)  
Karen Boisvert (R)  
Lawrence J. Byar (R)  
Kurt P. Cavanaugh (R)  
William T. Finn (R)  
Thomas P. Gullotta (D)  
Cara Tonucci (D)

# Message from the Chairman



*Dear Residents:*

Glastonbury has had another successful year in providing a high quality experience in which to live, work and play. The Council has responded to citizen requests to continue past progress on improving the Town Center as well as enhancing recreational amenities.

Our grand list has grown by more than 1%, largely as a result of new construction. This is especially noticeable by the new building in the Center next to the Gideon Welles house, the completed Hearth Homes facility, and the adjacent Hartford Healthcare building being erected now. These last two projects continue to enhance our medical facility offerings as a regional destination for the area East of the River.

Traffic has been a focus of many residents' concerns due to congestion at peak traffic flow times. I am happy that we will realign House and Harris Streets into an aligned

4-way intersection. This allows longer travel time on the Griswold Street light, which should dramatically help shorten lines waiting for the light to change. This has been a project contemplated for 10 years, beginning with the purchase of a home to allow the realignment, design and permitting and now, construction. We anticipate construction will be completed during the 2015 season.

We are also working on improving traffic flow at the other end of House Street at its terminus with Hebron Ave. There is potential new development on that corner that will require improvements in flow to materialize. We anticipate creating those plans over the summer of 2015, with implementation to follow shortly afterwards.

The final major project is a natural gas-powered electrical generation facility at the end of the transmission pipeline before it steps down to local distribution. The drop in pressure

between the pipelines generates electricity. Previously this was wasted energy. In keeping with Glastonbury's continued implementation of energy savings and alternative energy use, we will soon have local power production for the grid right here in town.

Finally, the Riverfront II project is winding down. The playgrounds, skating area and boat launch are open and available for use. All have been used extensively since the grand opening at the end of September and have become a focal point of our community park.

Stewart "Chip" Beckett, III  
Chairman, Glastonbury Town Council

# Town Manager's Report

## Dear Glastonbury Resident,

The past year was highly successful and productive in Glastonbury. The reports presented throughout this Annual Report do a good job summarizing the many accomplishments of fiscal year 2013-2014. I am pleased to have this opportunity to highlight the past year as follows.

The Riverfront Park Phase 2 project is taking shape with a grand opening planned for early fall 2014. This project provides direct river access, a riverfront boathouse and a host of other outdoor recreation facilities. The Main Street Traffic Signal Project is also well underway. This project is funded through a \$2.3 million Federal Transportation grant and will provide a state of the art traffic control system along the Main Street corridor extending from Welles Street northerly. A series of other infrastructure projects are in various stages through the Town's highly successful Capital program.

Over the past year the Town refinanced previously issued long-term debt to achieve \$708,000 in future Debt Service cost savings. When combined with prior years refinancing, Glastonbury has reduced future Debt Service costs by over \$4 million. Standard & Poor's and Moody's Investors Services reaffirmed the community's AAA and Aaa bond rating and the Government Finance Officers Association again recognized Glastonbury with the Certificate of Excellence in Financial Reporting and Distinguished Budget Presentation. Ongoing work to identify and implement cost savings/avoidance initiatives now totals over \$13 million through recent year efforts and total

grant awards to Glastonbury over the past 4± years totals some \$30 million. In all, Glastonbury continues its outstanding budget and financial management.

Through discussions in early 2014, Glastonbury has partnered with Glastonbury Hills Country Club (GHCC) for operation and maintenance of the town-owned Minnechaug Golf Course. This 9-hole course provides an outstanding recreation opportunity for players of all ages. The partnership with GHCC will help ensure the continued successful operation of this important community resource. Thanks goes to GHCC for expressing interest in working with the Town.

As noted in prior reports, Glastonbury is recognized throughout the state for its various energy efficiency and alternate energy initiatives and successes. This includes solar PV systems at Town and School facilities generating over 1.2 million kWh in electric power, retro-commissioning of Town and School facilities to achieve significant utility cost savings, use of State and Federal grant funding for purchase and operation of municipal vehicles and trucks fueled by compressed natural gas, and a host of other initiatives and successes for municipal operations and residential and business owners. Glastonbury was recognized by State DEEP with Top Honors in the Municipal Difference Maker Award Program in honor of its successful energy program.

The past year witnessed continued economic development throughout the business community. This includes the 135 unit Hearth Management project off Western Boulevard and



continued construction of Class A medical office buildings also in the Gateway area. By action of the Town Council, the Building-Zone Regulations continue to be reviewed and amended to support goals identified through the Town Center 2020 planning process and the Town has received significant grant monies for road and streetscape improvements within the Town Center area. A variety of new construction, additions and renovations are recently completed or underway throughout the business community. The Glastonbury Town Center, Gateway area and overall business community continues to thrive.

As noted above and throughout this report, Glastonbury continues as a highly successful community.

As always, let me close by thanking all those whose help make the successes and accomplishments presented throughout this report possible. I look forward to the opportunity for new and continued success in the coming year.

Sincerely,

A handwritten signature in blue ink, which appears to read "Richard J. Johnson". The signature is fluid and cursive, written over a white background.

Richard J. Johnson  
Town Manager





*From left to right: Alex LaValley, Lori Crandall Macri, Judge Peter Jay Alter and Mary M. MacGregor.*

## Probate Court

It has been my great honor to serve the communities of Glastonbury and Hebron as Probate Judge. My ten years of service have been challenging and rewarding. Some of my experiences have filled me with wonder and appreciation. As a whole family of parents, grandparents and siblings-to-be gathers, it has been my privilege to grant final approval of the adoption of a new family member. I am amazed at the tenacity of the parents-to-be in completing an arduous process and marvel at the unconditional love given to the newest family member. It is a rare privilege to be a part of such an event.

Equally significant are the events of lifetimes that come before the Court and that bring out the very best in people. Witnessing the strength of families and friends in times of great need and anxiety offers insight into the communities we serve. At the same time, the stresses of today's pressures and demands are all too painfully visible in families in distress. The Glastonbury-Hebron Probate Court has made every effort to provide care, comfort, security and protection to those in our communities at the highest risk, with the greatest needs.

Much has changed in the ten years that I have served. Through legislative

action the Hebron Court and the Glastonbury Court were merged into a single court, effective January 5, 2011. I believe that the integration of the two courts was completed seamlessly with no loss of service to either community. We have made every effort to serve both communities with equal concern and responsiveness. The Court has continued the practice of holding hearings in both towns for the convenience of our citizens.

My appreciation for the social services that serve the Court continues to grow. Through early intervention by social services, the court is presented with circumstances of children and the elderly in need, sometimes urgently. Protection from abuses, physical and/or financial, is the responsibility of the court. Through a process of hearings and imposed accountability, the Court is able to protect the quality of life of citizens in need. The working, cooperative partnership with state and community services is essential. The Probate Court plays a fundamental role in providing a source of protection for our children and our seniors.

The greatest challenge I have faced during my tenure has been in making decisions involving children. As part of an effort to create additional services and resources to be provided to our

communities I willingly and eagerly agreed that our Court would join the Hartford Region Children's Court upon its creation. Glastonbury's and Hebron's children sometimes need the protection and supervision of the Court.

If a family's functions have broken down to the detriment of a child's well-being, our Probate Court system and the resources of the Regional Children's Court are able to provide guidance and control to establish a measure of safety and security for children whose needs are not being met. I am extremely proud of the efforts that the Court has made in addressing children's needs.

I would be remiss if I did not express my gratitude to Richard Johnson, Glastonbury's Town Manager, and Andrew Tierney, Hebron's Town Manager, who have each taken every necessary step to support the Probate Court. Both towns are fortunate to have leadership that recognizes the benefits that a well-equipped, well-supported Probate Court can provide to its communities.

I am also extremely proud of the effort and work product of the Probate Court clerks that serve our communities. I have asked much

*Continued . . .*

## Probate Court, *continued*

of my Court's clerks and they have always risen to the challenge, always remembering that the Court exists to serve Hebron and Glastonbury with professionalism, kindness and timeliness. Mary M. MacGregor, Lori Crandall Macri and Alex LaValley have met every challenge and demonstrated their individual and collective commitment to our communities with a remarkable loyalty. I am grateful to

Esther Buffington and Patricia Kepler for their patience and kindness in my first years of service in the Court. Their experience and assistance was invaluable.

Finally, I want to thank the citizens of Glastonbury and Hebron for affording me the opportunity to serve our communities. I have enjoyed the personal and professional challenges of serving as Probate Judge for ten

years. The rewards have been many, the disappointments few. I wish Judge Peoples well in his service to our communities.



Peter J. Alter  
Judge of the Glastonbury-Hebron  
Probate Court

## Town Attorney

Shipman & Goodwin LLP served as Town Attorney to the Town during 2013-2014.

The attorneys at Shipman & Goodwin have continued to provide legal representation to the Town, its employees and officials through the year on all legal matters referred by the Town to the firm on a wide range of matters, including contract, land use,

transactional and litigation matters.

The firm has also handled the day to day requirements of providing legal opinions and advice to the Town. The firm has represented the Town in tax appeals and land use matters. We have been actively involved in providing counsel and advice to the Town regarding its pension plan and police matters. The firm has also represented

the Town in various real estate closings and construction projects. Our attorneys continue to handle labor contract matters and provide counsel to the Town on various employment issues.

We wish to express our appreciation to the Town for continuing to choose Shipman & Goodwin LLP to serve as the Town Attorney.



Seven members of the Class of 2014 were National Merit Scholarship Finalists (one student missing from photo).

## Board of Education

Promoting high achievement for all students is a long standing strategic goal for Glastonbury Public Schools. The academic achievements of the Class of 2014 once again reflect the dedication of our staff to this endeavor. Our second strategic goal is to build a 21st century learning environment. The student iPad initiative introduced at our high school this year, along with our continued attention to the Common Core State Standards, are helping our district in continuing to meet this goal. We have also recently revised both our teacher and administrator evaluation and support plans in order to comply with state regulations and help us with our third strategic goal—to ensure the support, growth, and accountability of all staff members.

### Noteworthy Accomplishments in 2013-2014

#### Student Achievement

Seven students from the Class of 2014 were named National Merit Scholarship Semifinalists. Semifinalists are the highest scorers on the PSAT/NMSQT in each of the 50 states and represent less than 1% of each state's high school seniors. An additional twenty students from the Class of 2014 received Letters of Commendation for their achievement on the PSAT/NMSQT. Our five year trend shows Glastonbury's Critical Reading, Math, and Writing SAT averages are consistently and

significantly above the state and national means.

In May 2014, a total of 800 Advanced Placement Tests were taken by 520 students. A total of 89% of all AP tests taken resulted in student scores of 3 or better. Stellar performance (90-100% of students earning scores of 3 or better) was seen on 15 of the 20 AP tests, specifically, Physics B; Physics C: Mechanics; Physics C: Electricity & Magnetism; Calculus AB; Calculus BC; Statistics; English Language; English Literature; Chinese Language; Spanish Language; Latin; French Language; Psychology; Music Theory; and U.S. Government and Politics. In total, 65 students were recognized as "AP Scholar," 47 as "AP Scholar with Honor," 59 as "AP Scholar with Distinction" and 5 as "National AP Scholar." Overall, 92% of the Class of 2014 will be attending two or four-year colleges.

#### iPads Changing the Game

This year, our school system distributed iPads to members of the freshman and sophomore classes at Glastonbury High School as part of a new one-to-one computing initiative. Individual student access to the Internet and its vast resources has been a game changer for our high school. Success stories of how teachers are using the iPads to motivate and engage students continue to roll in. The iPad initiative also helps teachers differentiate

instruction to accommodate student learning styles and abilities. Key 21st century skill sets such as learning to validate and organize information, communicating, collaborating and problem solving are being emphasized in lessons and class projects involving the iPads. Administrators, teachers, and students are excited and energized by the seemingly endless creative possibilities that the iPads and access to the Internet have provided. Going forward, each year members of the incoming freshman class will also receive iPads.

#### Common Core State Standards and Smarter Balanced Assessment

Back in 2010, Connecticut adopted the Common Core State Standards (CCSS) along with 44 other states in an effort to help all schools prepare students with the college and career ready skills needed in our modern world. Our Board of Education and school administrators work together in deciding how the standards will be met in our community. In general, the standards are designed to be streamlined and focused and require high-order problem solving skills and a deeper understanding in key areas. Since 2010, Glastonbury Public Schools administrators and teachers have been working to review our curriculum and adjust grade-level expectations as necessary. In many areas we

*Continued . . .*



## Board of Education, *continued*



Members of Glastonbury High's Unified Theater perform "Let's Get this Show on the Road."



Students participate in the field test of the new state Smarter Balanced Assessment.

were already well positioned, but in others, we had some work to do. We accomplished a great deal in the last few years to align our curriculum with the new standards.

The Smarter Balanced test was adopted last year by our state to replace the Connecticut Mastery Test (CMT) and measure student growth toward the new standards. In the spring of 2014 Glastonbury students participated in a field test of the new assessment to help verify the validity of questions being asked across grade levels. Our district learned many important lessons from the field test process and has already made adjustments (such as adding computer lab space in some elementary schools and better preparing grade three students with keyboarding skills) to help us with the live implementation of the test next year.

Fortunately, Glastonbury Public Schools was organized and ready to implement both the CCSS and the Smarter Balanced Assessment. Our educators felt that the curriculum adjustments we made over the last several years for the CCSS were

appropriate. We will continue to refine our curriculum and to prepare our students for the state assessment while minimizing any disruptions to the educational program at each school.

### School Space

Student enrollment in Glastonbury Public Schools has been slowly declining over the last few years with smaller kindergarten classes registering each year. The trend mirrors the decrease in Connecticut and national school enrollment figures.

Because enrollment is projected to continue to decline, our Board of Education committed many hours during the spring researching, discussing, and examining different options for consolidating school space in order to reduce expenses and save taxpayers money. Information was gathered, parent and community input were sought, and many questions were asked and answered throughout the process. The community was also kept regularly informed.

At the end of the summer of 2014, the Board agreed that enrollment trends will

be tracked and confirmed before school consolidation occurs, as changes in the housing market or the birth rate may slow down the decline, or even increase enrollment. The Board made a series of recommendations for future boards to consider when school consolidation becomes necessary to better manage the school system.

Here are some of the key recommendations: redistricting elementary schools once is preferred to redistricting twice; a decision about a school closing should occur two years before the actual closing; an enrollment projection of 2,000 or fewer elementary school students shall trigger the closing of one or two schools unless projections indicate a future enrollment increase; and the schools to be closed would be Eastbury because it has the lowest student capacity and Naubuc because of its age and learning environment (open classrooms).

The Board of Education will review current enrollment, enrollment projections, and space utilization annually in November.

Glastonbury Public Schools Website: [www.glastonburyus.org](http://www.glastonburyus.org)



*Camp Discovery — just one of many camp programs for kids.*

## Parks & Recreation

The Parks and Recreation Department continues to provide a wide variety of recreation opportunities that enhance the quality of life in Glastonbury. Town sponsored programs, public parks and open space work together to meet the diverse needs and interests of the community and its members.

Special events continued to be one of the highlights of the year. They are many and varied. Santa's Run, the 3.5 mile road race co-sponsored with Quality Name Plate and the Nutmeg State Federal Credit Union continues to be a well attended family holiday tradition in Glastonbury. The annual Fishing Derby, Hershey's Track & Field Program, Senior Citizen's Picnic, Town

Band Concerts, Children's Holiday Performances, Summer Music Festival, school vacation ski trips, and Pooch Pageant continue to be well received.

Other programs, for residents of all ages, are as varied as the interests of the town's population. The outdoor swimming areas, Eastbury Pond and Addison and Grange pools, continue to be popular destinations during the dog days of summer. Numerous competitive sports opportunities are offered for youth and adults alike including tennis lessons, junior team tennis, swim team, youth basketball, co-ed soccer, men's, women's and co-ed softball, gymnastics and volleyball. Opportunities that contribute to a healthy lifestyle include adult exercise class, aerobics, Pilates,

yoga, senior citizen exercise and fun runs. New classes were offered that help residents focus on living a healthy lifestyle and wellness including organic gardening, canning, sustainable gardening and wellness workshops.

Glastonbury Gymnastics hosted the YMCA Northeast Regional Gymnastics Championships at the high school in May 2014. Over 1,000 gymnasts from Connecticut, Massachusetts, Rhode Island, New York, New Hampshire and Maine participated, including fifty-five girls from the Glastonbury team.

Department staff continue to be responsible for the care and maintenance of all public lands including town parks, the nine Glastonbury public schools, the East Hartford - Glastonbury Elementary Magnet School, Eastbury Pond, Addison and Grange pools, the skate park, all public playgrounds, greens and open space areas, athletic fields, and municipal buildings. The work includes lawn mowing, trash removal, planting bed maintenance, snow removal, leaf pickup, tree care, irrigation system maintenance and a host of other specialized grounds maintenance tasks. The Parks Maintenance staff works diligently to maintain all areas in a safe, aesthetically pleasing manner. Our



*Town pools are a great place to swim with friends and beat the heat.*

*Continued . . .*



## Parks & Recreation, *continued*



*Quassy Amusement Park is a popular field trip destination.*

public parks continue to be a source of pride for the quality of life benefits that they provide to Glastonbury residents.

After soliciting proposals through a competitive, public process, the owners of Glastonbury Hills Country Club were selected to operate the Town's nine-hole Minnechaug Golf Course. When the course re-opened for the season in the spring, golfers were greeted by a renovated clubhouse, a new restaurant named Mulligan's, and improved course playing conditions.

Looking ahead, several other projects are on the horizon for implementation in the next 12-18 months. Using a \$250,000 Small Town Economic Assistance Program Grant from the State, a plan has been developed for improving public access to recently acquired open space parcels. The former Longo Farm on Hebron Avenue has been identified as a high priority and construction of a new access drive, parking, and trail improvements are anticipated in 2015. When demolition



*Music & Arts Camp band rehearses outdoors for final concert.*

*Below left, keeping the beat at World Drumming class.*



*Everybody loves to tie dye!*

work is completed at the former Slocomb property, a new parking area and public access to the open space will be built. Parking and access improvements are also planned for the former Grayledge Farm and Arbor Acres properties in east Glastonbury. Construction of Phase 2 of the Riverfront Park began in June and is expected to be complete late summer 2014. A total of \$4,042,000 in grant funds has been awarded by the State to help offset project costs. Local support groups have committed \$320,000 towards project costs. As envisioned, the project will include a river walk, scenic overlooks, boathouse, public

boat launch, picnic areas, restrooms, children's playground, basketball court, and open lawn areas for special events.

Plans are being made to renovate the Park Maintenance Garage in an effort to increase operational efficiencies. The facility, which has not been updated since 1984, is the hub of park maintenance operations. Construction is expected to be complete in late 2014.

Many thanks to the dedicated staff, boards and commissions, community service clubs, private businesses, donors, and volunteers, whose contributions make Glastonbury a great place to live, learn, work and do business.





*Glastonbury Senior Men's League*

HUMAN SERVICES

# Senior and Community Services

The Senior and Social Services Division of the Human Services Department operates as a community focal point for the coordination of multi-purpose services and programs, for persons living independently or with families in the community. The Senior and Community Services Division services individuals of all ages in order to promote independence, personal enrichment, and an enhanced quality of life. Offices are located in the Riverfront Community Center.

The principal programs, services, and activities offered are:

- Outreach Social Services to Seniors, Disabled Adults and Financially at Risk Residents
- Senior Center Programs
- Dial-A-Ride Transportation
- Senior Lunch Program
- Friendship Circle Social Model Day Program
- Extensive Outreach & Program Volunteer Opportunities
- Tax Relief
- Energy Assistance
- Holiday Giving Programs
- Back-to-School Supplies & Services

Senior Services provides a wide variety of services and programs to Glastonbury's older residents. The Dial-A-Ride program provides accessible in-town transportation for seniors and disabled adults. The department also offers seniors a nutritious lunch program Monday through Friday. The Senior Outreach Programs helps frail and homebound seniors access information and services needed to remain independent in the community.

The Senior Services Division offers a variety of town-sponsored cultural, recreational and wellness programs at the Riverfront Community Center.

The Friendship Circle is a program for seniors with memory loss issues that offers stimulating mental and physical activities in a structured, supervised setting. Information on services and programs for seniors is available through a monthly newsletter, The

*Continued . . .*



*Wii Bowling Team Members*



## HUMAN SERVICES

### Senior and Community Services, *continued*

Sharing Tree, which is available online and by mail.

The Senior Services volunteer Program helps the community face the challenge of providing necessary services with limited resources. Approximately 130 volunteers donate their time and talents to offer a wide variety of services that benefit the Glastonbury seniors.

Social Services strives to promote the well-being, self-sufficiency and quality of life among Glastonbury residents by administering various programs and initiatives which provide individuals and families with the necessary support and opportunities to realize their fullest potential.

The Riverfront Community Center booked over 230 private and non-profit rentals which accommodated a variety

of events such as weddings, birthday parties, meetings, dances, church functions and seminars and received a 98% satisfaction rating from Town solicited client surveys. The revenues generated by rental fees helped to offset 55% of the operational costs of the Riverfront Community Center.

Some of the department's accomplishments of the past fiscal year include the following:

- Provided 12,676 units of Outreach Social Work Services to more than 1420 residents and their families. This program assists individuals in need to maintain their physical, social and financial independence by providing information, referral and assistance.
- Provided 24,151 rides to senior and disabled adults through the Dial-A-Ride program.
- Provided food and gifts to 147 households for Thanksgiving and 160 families for the Holiday Gift Program.
- Served 625 requests for food assistance through the Glastonbury Food Bank.
- Substantially increased rental and Senior Services program revenues to help offset operating and programming costs at the Riverfront Community Center.
- Obtained DOT grant funding to purchase a new van for the Dial-A-Ride Program.
- Provided more than 30,000 units of service to more than 600 unduplicated seniors. (This includes participation of seniors at various program activities throughout the year.) Served lunch to more than 12,000 seniors throughout the year.



*Glastonbury seniors on a day trip to New York.*

# Youth and Family Services



Summer 2013 "Anything Goes"



The Welles Village Expressive Arts After School Program children at Climbing Rock Gym.

**G**lastonbury Youth and Family Services is a town agency devoted to programs and services that respond to the needs of Glastonbury youth and their families. Clinical Services, Creative Experiences, Outreach Services, and Substance Abuse Prevention Services are four components of the program.

**Clinical Services** is committed to supporting and advocating for the social and emotional development of youth. This year Clinical Services provided counseling services to 659 individuals and 411 families. Throughout the year, the staff conducted student groups at both the elementary and secondary level. A sample of the groups offered included support for children whose families were experiencing divorce, friendship skill building to help children build healthy relationships and grief support groups to encourage children to express their feelings about loss. In addition, staff offered the Circle of Security parenting program to parents of elementary school aged children and a six session Parent Education and Support Group for

parents of adolescents focusing on the stress and joy of raising teenagers. Staff provided classroom presentations as well as playground activities that promote positive play and healthy social interaction for children. During the summer, the staff provided a Teen Action and Adventure Group (TAAG) that promotes and supports personal growth through adventure based programming. Staff also provided a girls group in Welles Village to help adolescent girls improve self-esteem, enhance coping skills and encourage healthy choices.

**Outreach Services** provided on-site programming at Glastonbury High School, Smith Middle School and Welles Village. The outreach workers provide short term individual support services to students at the middle school and high school during the school year. The high school outreach services worked with adolescents through various programs such as Peer Education, Peer Support, Peer Mediation and the Good Grief Group. The high school outreach services are also responsible for supervising and

monitoring the computer lab at Welles Village. The middle school outreach services worked with adolescents through social skills groups, support groups, peer mediation and after school programming. The summer of 2013 marked the 23rd year for the *Welles Village Activity Council for Youth (WACY)* program. The WACY program is a summer activity and leadership training program for youth ages 7-18 living in Welles Village. The program continues to be a collaborative effort between Youth and Family Services, the Housing Authority, and the Police Department Youth Division. Daily activities include arts and crafts, sports, games, special theme days and field trips. The summer of 2013 was the first year Youth and Family Services collaborated with the Community Renewal Team to offer a free breakfast and lunch program for children under the age of 18 living in Welles Village. The program ran from mid-June through mid-August.

**Creative Experiences** programs are committed to developing social skills and engagement with youth through

*Continued . . .*





*Beautification of the Glastonbury Animal Control by building a garden*



*Spring 2014 "Jungle Book" cast members*



*Performers in the Intergenerational Cafe*

## HUMAN SERVICES

### Youth and Family Services, *continued*

community and intergenerational involvement. The program has promoted the development of socially competent children and youth for over 40 years.

**Theatrical productions** this year included: *Anything Goes*, *Pippin*, *The Jungle Book* and *Drive It Home*. The *Welles Village Expressive Arts After School Program* was treated to one field trip per month through community grants. Trips included Climbing Rock Gym, Rose's Berry Farm, the movie *Frozen*, Harriet Beecher Stowe House, Science Museum, West Hartford Children's Museum, the Planetarium, Teach Art to Me, and Robb's Farm.

**Pass It On**, a student-run community television program developed a game show in addition to the educational, entertaining and informative weekly interviews. **Improvisational**, a new program, was offered to students on Friday afternoons. Youth were

shown how to apply the maxims of improvisational theater to real-life challenges; whether it's dealing with a demanding teacher, a tired child, or one of life's never-ending surprises.

**Intergenerational** programming includes: The Intergenerational Café; Volunteer Recognition, and supporting the Human Services Food Bank. In response to the death of a local teen we presented "*Drive It Home*" in conjunction with the Connecticut Children's Medical Hospital and the Allstate Foundation for the public in June. This skit engaged teens and parents in a dialogue about driving behaviors and how to manage the new driver's experience and to help parents provide ongoing coaching tips for the new teen driver. *Odyssey of the Mind* is an international problem-solving organization for youth in grades K-college. Our high school team placed

second in the state competition and learned how to solve spontaneous problems and long term problems by using teamwork, creativity, and critical thinking skills.

The **Youth Services Action Group** was very busy supporting local organizations including: The River Runners, The Land Heritage Coalition, Welles Turner Memorial Library, The VFW, Hartwell Soccer, The Town Center Initiative, The Federated Women's Club, G.H.S. Club Council, the Exchange Club and Gilmore Manor. One of its most rewarding projects was the beautification of the Glastonbury Animal Control by building a garden.

**Substance Abuse Prevention Services** monitors and coordinates community substance abuse prevention and intervention initiatives and

*Continued . . .*

HUMAN SERVICES

**Youth and Family Services, *continued***

programs. This includes youth prevention and educational programs, parent/adult substance abuse education programs and senior education programs. The Substance Abuse Prevention Coordinator is available to provide professional development and education to community groups upon request. Substance Abuse Prevention Services works in collaboration with

the Glastonbury Public Schools, Police Department, Parks and Recreation, Glastonbury Prevention Coalition, other Town Departments, and community members town-wide to address substance abuse among Glastonbury youth. The Substance Abuse Prevention Coordinator acts as advisor and facilitator to the Youth Advisory Council (YAC), a group of

8th-12th grade community leaders and Leaders Engaged in Acton Projects (LEAP), a group of 7th and 8th grade community leaders to bring and spread the prevention message to the middle and high school and community at large. Additional Substance Abuse Prevention Services include: media advocacy, Prescription Drug Take Back events, public educational forums, and guest speakers.



*Autumn 2013 "Pippin"*



*Improv Group members learning how to loosen up and think on their feet*



*"Drive It Home," a skit that engaged teens and parents in a dialogue about driving behaviors and how to manage the new driver's experience*

*"Pass It On," a student-run community television program*





# Glastonbury's Public Libraries



Welles-Turner Memorial Library

The mission of the Welles-Turner Memorial Library is to provide books and other media, facilities, and professional services to inform, educate, and culturally enrich the members of the community.

The Library continues to provide a wide range of programs and services and a collection of more than 150,000 items including books, magazines, music CDs, DVDs, puppets, and games. Last year, library patrons borrowed 452,381 items. Our digital library is available 24/7 from anywhere there is Internet access. All you need to access it is a valid Welles-Turner Memorial Library card. The online collection offers a selection of eAudio, eBooks, magazines, movies, and music, as well as a variety of databases. Users downloaded 16,568 titles in 2013-2014. *Freegal Music* now offers streaming music and *Freegal Movies and TV Shows*; a collection of streaming movies and TV shows was added this year as well. Visit us online at [www.wtmlib.info](http://www.wtmlib.info).

Computer literacy is an integral part of library service today and the Library offers 30 computers for public use, Internet access, WiFi and printing. Early childhood literacy workstations are located in the Children's Department.

Last year there were 36,253 sessions held on the public computers.

Our Children's Department continues to offer a wide variety of materials, programs and services for children, from birth through grade six. Opportunities include story times, crafts, book discussions, family movies, summer reading programs and other special events including:

- **I Dig Reading!** Summer Reading Program attracted 1,075 young readers. They read 17,533 books and used online registration for the first time.
- "Take Your Child to the Library Day" in February, where **Danny Magic** performed.
- Author **Marc Tyler Nobleman** spoke about the men who created some of our favorite superheroes.
- "Books & Bricks" — a popular program

#### Welles-Turner Memorial Library

Telephone: 860-652-7719  
2407 Main Street, Glastonbury  
Website: [www.wtmlib.info](http://www.wtmlib.info)

#### Hours:

Sunday, 1–5 p.m. (closed during the summer); Monday, Tuesday & Thursday, 9 a.m.–9 p.m.; Wednesday, 12 noon–9 p.m.; Friday, 9 a.m.–6 p.m.; Saturday, 9 a.m.–5 p.m.

where children listen to a story and are challenged to design their own creations with bricks.

- Pre-school Art Show in March.

The Teen program continues to offer a collection of materials and programs for teens, Grades 7–12. Some of the featured programs for the year included:

- Teen Summer Reading Program, **Beneath the Surface**. Attracted 240 teens who read 2,056 books; 187 readers earned a T-shirt.

• Summer programs also included: exploring a squid dissection, geocaching, sushi candy and jewelry making.

- During Teen Read Week in October, teens entered a contest, "What Makes Reading Fun for You," and were recognized.

Adult Services continued to offer a selection of materials, programs and services, including a summer reading program for adults. They also offered technology assistance.

- The theme for the Adult Summer Reading program was also **Beneath the Surface**. 169 readers registered, 515 books were read and 121 people earned T-shirts.
- Roots of Rock'n'Roll with Brian Gillie.
- Affordable Health Care with Randi Redmond Oster.
- Creative Salon — a maker program where participants brought creative projects to work on.
- Author Talk/Signing with Larry Doyle, author of *In Bed with Wall Street*.

The Library is fortunate to have strong community support from the Friends of Welles-Turner Memorial Library and the Second Century Fund.

The Friends of Welles-Turner

*Continued . . .*

Memorial Library continued to support a variety of library programs and services, including the summer reading programs and the always popular museum passes. Passes to the Connecticut Trolley Museum and Old Sturbridge Village were added this year.

The Second Century Fund supports long-term capital programs of the Library. This year they committed \$50,000 to fund a space-planning study to repurpose the existing space to better serve 21st century library programs and services.



*South Glastonbury Library*



*East Glastonbury Library*

### South Glastonbury Public Library

The South Glastonbury Public Library, incorporated in 1926 as an all-volunteer library, is located in a former Methodist church building at 80 High Street. Built in 1828, it is the oldest church building in Glastonbury and is listed on the National Register of Historic Places. From 1828 to 1920 it served, intermittently, as a Methodist church for the local South Glastonbury mill families. From 1910 to 1923 the building was used only for summer church services. In 1926, a neighbor and local schoolteacher, Miss Amy Pratt, proposed that the building be used as a library. She obtained permission from Mrs. Helen Walsh Thompson, who had recently purchased both the church building and the adjoining Bates Tavern, to open a library in the former church. The first meeting was held Dec. 19, 1926 and the library has been growing ever since.

For the past 88 years, this unique library has been staffed, managed

**South Glastonbury Public Library**  
 Telephone: 860-633-4793  
 80 High Street, South Glastonbury  
**Hours:**  
 Sunday, 2–4 p.m.; Monday, Wednesday, & Thursday, 1:30–3:30 p.m. and 7–8:30 p.m.; Friday: 1:30 – 3:30 p.m.  
 Website: [SouthGlastonburyLibrary.org](http://SouthGlastonburyLibrary.org)

and maintained solely by volunteers. Dedicated Glastonbury citizens have taken great pride in meticulously maintaining our historic building, lending library and community meeting place. Our collection of more than 5,000 books includes fiction and non-fiction for both children and adults as well as a wide selection of large print books. New releases are often available without long waiting lists. We also subscribe to an extensive collection of periodicals. In 2013, free WiFi was installed by the Town of Glastonbury. The majority of our financial support

### East Glastonbury Public Library

The East Glastonbury Library, affectionately known to residents as “Little Red,” is located at 1389 Neipsic Road. The library was incorporated in 1960 as a Connecticut non-profit corporation, and was founded by parents of children attending the newly opened Eastbury Elementary School. At the time, Little Red was opened to provide a library for the school.

Little Red was built in 1889, as a one-room schoolhouse. In 1900, a second room and foundation were added. Eight grades were taught in the school, four grades and one teacher in each room. In 2002 the building was declared

comes from our annual fund drive, in addition to an annual grant from the Town of Glastonbury.

In 2013, the library was closed temporarily following the discovery of failing underlying roof supports. A company specializing in historic preservation installed new steel support beams and permanently stabilized the roof. Thanks to overwhelming community donations and grant support, the library re-opened in December 2013 and is once again serving our local community.

a Historic Building by the State of Connecticut.

Little Red has grown over the years, and is now a full-service library serving the entire Glastonbury community. It is staffed completely by volunteers and funded by the Library Board of Directors, an active Friends group, an annual grant from the Town of Glastonbury, and by private gifts and donations. The Friends hold a used book sale every fall and a Book, Bake and Bric-a-Brac sale every spring to raise money to purchase books for the Library. During the 2013-2014 year,

*Continued . . .*



## Glastonbury's Public Libraries, *continued*

more than 700 new books were added to the collection.

The front room is home to a collection of adult and teen fiction and non-fiction, magazines and local newspapers. Most best-selling books are available, along with travel books, cookbooks, reference books, biographies, a large selection of mysteries and large print books. The back room houses an extensive collection of children's books including

the popular Nutmeg award winners. Anyone with a valid Connecticut library card can check out books.

Many classes from Eastbury School use the library on a weekly basis, including the school's two full-day kindergarten classes that enjoy story time each visit. The library also sponsors two weekly book study groups and free WiFi service for all patrons.

Air-conditioning makes Little Red a cool place to relax and read during the hot summer months.

### East Glastonbury Public Library

Telephone: 860-633-5637  
1389 Neipsic Road, East Glastonbury

#### Hours:

Monday, 1 – 4 p.m. and 7 – 9 p.m.;  
Tuesday, 9 a.m. – 4 p.m.; Thursday,  
9 a.m. – 4 p.m. and 7 – 9 p.m.

## Facilities Maintenance & Services

The Facilities Maintenance and Services Department is responsible for operations, maintenance, management, and construction of over 310,000 square feet of facilities as well as management of design and construction of all municipal building projects. The Department performs or manages preventative maintenance, custodial services, and project design and construction management using skilled in-house staff and contracted service providers. The Department also manages over \$1.5 million in utility and communication accounts for all Town facilities and executes energy management initiatives.

In addition, the Department is responsible for bidding, managing, and inspecting a variety of contracted services and vendors for all Town agencies.

All public building projects are managed by the Department, which also provides staff support to the Public Buildings Commission.

### Highlights from the previous year include:

- Recipient of US EPA Energy Star award for the seventh successive year for energy efficiency of Town Hall.
- Maintained Town Operations through recent storm events.



Senior Building Maintainer Jon Gilroy installs a water bottle filler at Academy Building, one of many throughout Town facilities that have kept more than 50,000 plastic bottles out of the waste stream.

- Increased Solar Electric capacity on Town and Board of Ed facilities to 1.2 MW.
- Installed energy efficient LED lighting for the parking lot at Police Station.
- Provided design and installation services for a complete upgrade of the Purchasing Department office.
- Managed the replacement of antiquated boilers and heating system with energy efficient system at Hebron School.
- Replaced intercom systems at Hebron Ave., Hopewell, and Buttonball Schools.
- Completed renovations in Academy

### Building.

- Replaced Vehicle Maintenance Truck Shed, Historical Society Building and Winter Hill Phase 1 roofs.
- Installed new phone systems in 3 Elementary Schools and the Riverfront Boathouse.
- Installed new CCTV systems in Town Hall, Welles-Turner Library, Riverfront Community Center, Bulky Waste, and Vehicle Garage.
- Installed electronic access systems in four fire houses, Town Hall and Welles-Turner Library.

# Community Development

**W**ith the adoption of a new land use regulation entitled Adaptive Redevelopment Zone (ARZ), an important opportunity to preserve and repurpose Town Center buildings and properties was created. In the fall of 2013, Town approval was granted for a significant ARZ project known as Flanagan's Landing. Located on New London Turnpike, this redevelopment project involves environmental remediation of the property followed by restoration of the original Roser's Tannery Building coupled with the construction of new apartment buildings. This redeveloped property will provide beneficial commercial and residential opportunities. It is anticipated that site work will begin during the 2015 construction season.

New commercial construction continued at the Gateway Medical Campus with two new buildings.

Finally, after more than five years of a dormant single-family home market, a 59-lot subdivision was approved in the eastern section of Glastonbury.

## Health

The Health Division protects the community's health by identifying health problems, monitoring health status, investigating health issues, and enforcing health laws and regulations.

### Public Health Emergency Response

Staff broadened their ability to receive and dispense medications from the National Strategic Stockpile in the event of a public health emergency, such as a widespread disease outbreak. Through participation in a drill held cooperatively with Manchester Health Department (known jointly as "Mass Dispensing Area 33"), staff and volunteers practiced techniques needed to operate a clinic to distribute



*Newly renovated Glen Lochen Commercial Building on New London Turnpike*

preventive medications. Skills developed included directing operations for distribution of clinic supplies as well as last minute relocation of those supplies in the event of sanitary infrastructure failure.

Health Department staff provided considerable training to volunteers in the Manchester-Glastonbury Medical Reserve Corps, who played a significant part in the drill. The Health Department continues its recruitment for MRC volunteers to support the town in the event of an emergency. Please contact the Health Department for more information about how you can help in an emergency.

### Drug Take Back Program

In partnership with the Glastonbury Youth and Family Services and the Glastonbury Police Department, the Health Department helped staff two Prescription Drug Take Back events. At these events, held in the spring and fall, several hundred pounds of expired and unwanted prescription drugs were brought to the Glastonbury collection sites for proper disposal through the US Drug Enforcement Agency.

### Grown in Glastonbury

As part of the Department's multi-year initiative to combat obesity, the Department continued its focus on promotion of fresh Glastonbury grown produce as part of a healthy diet. Young readers at the Welles Turner Library were invited to "Dig into Reading" about local farms and produce, and seniors at the Riverfront Community Center's Senior Lunch Program were visited by the Market Master of the Glastonbury Farmers' Market, who spoke and provided a sample of local micro-greens and unusual varieties of tomatoes.

### Conservation Commission/ Inland Wetlands & Watercourses Agency

The Conservation Commission acts both as a regulatory and advisory body. Their responsibilities include administration of the Town's inland wetlands and watercourses regulations and providing recommendations on each land use proposal with regard to natural resources and other

*Continued . . .*



## Community Development, *continued*

environmental concerns. Wetland and watercourse resources are protected by: strictly limiting proposed encroachment activities into such areas; regulating activities just beyond the wetland's limits within their associated upland review area; and requiring various designed mitigation measures within development plans and imposing conditions of approval. Eight wetlands permits were issued during the year.

The Commission continues to encourage sustainable land use/development practices, including low impact development strategies, and various mitigation measures that are specific to a project, its site and surrounding landscape. Frequently promoted or required mitigation measures are related to water quality, wildlife habitat, the control of non-

native, invasive plants, encumbering environmentally sensitive land areas with conservation easements, and the dedication of public open space. The Commission successfully worked with property owners to create, expand and improve upon conservation easements and open spaces.

## Physical Services

The Physical Services Department is responsible for the maintenance and inventory of the Town's roadways and infrastructure. This includes existing systems as well as additions proposed through subdivision and site development.

### Engineering

The Engineering Division performs design and design review of streets, traffic control systems, storm and sanitary sewers, sidewalks, and other public improvements proposed in conjunction with land development. Recommendations are made to appropriate Boards and Commissions of the Town. Following approval, the Division inspects the construction of the public improvements to assure conformance with Town standards.

The Division performs routine inspection of existing Town roads, drainage systems, and traffic control signs and signals. Public inquiries and comments are investigated to address potential problems or defects. Road, storm drainage, and sanitary sewer conditions and maintenance history data are maintained in electronic format. An ongoing program of obtaining and recording traffic counts and spot speed data is conducted by staff and pertinent

data is shared with the Police Department.

This Division is responsible for in-house design of public improvements or coordination with private consultants when used in conjunction with Town projects. The Division provides civil engineering services for all Town Departments and provides technical and clerical support to the Water Pollution Control Authority.

In addition, staff maintains property line, easement, and other pertinent mapping data in the Town's web-accessible and very robust Geographic Information System (GIS).

Some recent accomplishments include:

### Griswold Street/House Street/Harris Street Intersection Improvements:

Combined Division staff effort with Consultant assistance to complete design plans and specifications for the realignment and traffic signal replacement at this intersection.



*Highway division crew installing a drainage structure*

Realignment will alleviate significant delays in the afternoon peak period.

### Main Street Traffic Signal Coordination:

Managed the construction phase of this project which resulted in replacement and coordination of all traffic signals in the Main Street corridor. This \$2,500,000 project was entirely grant-funded and uses fiber optic cable for communication between controllers and the Town server.

### Tryon Street Drainage:

The Engineering Department worked collaboratively with the Highway division to complete several components of the Tryon Street Drainage project. In addition to completing the design

*Continued . . .*

## Physical Services, *continued*

and obtaining multiple environmental permits, the Engineering team administered and inspected Section 1 construction completed by a private Contractor. The Highway division completed construction of significant portions of this major drainage project which consisted of 48" and 36" pipe installation at elevations deep below ground level. When finished, this infrastructure will receive stormwater from Dug Road and extensive upland areas, thereby alleviating a long-standing problem with flooding of properties on Tryon Street.

### Highway

The Highway Division is responsible for a wide variety of maintenance, repair, and construction relative to streets, drainage systems, sanitary sewers, traffic controls, sidewalks, and other features of the Town's infrastructure system. Snow and ice removal and joint operation of the Bulky Waste sand and gravel facility are also primary functions. Overall maintenance and construction is accomplished through the use of in-house labor and equipment working in conjunction with contractual entities.

Highway Division successes and accomplishments during the past year include:

#### **Slocomb Property Site Restoration and Access:**

Division staff completed site grading operations, constructed a paved parking area, and performed basic landscaping tasks in order to allow public access to this Town-owned parcel on Matson Hill Road. Public recreational uses of the property may include fishing and hiking along Roaring Brook.

#### **Winter Storm Response:**

The severe winter of 2013/2014 required Division staff response on 23 occasions for snow and ice removal and/or treatment. Nationwide and



*Highway Division staff working on the Tryon Street Drainage Project*

local salt shortages required diligent and exhaustive efforts toward material procurement and close monitoring of application rates. Resulting road conditions compared favorably as compared to other communities.

### Fleet Maintenance

The Fleet Maintenance Division's responsibilities include the repair and maintenance of Town vehicles. This includes a wide variety of vehicles ranging from general purpose cars and police cruisers to fire apparatus, heavy trucks, and construction equipment. Included within the scope of these services are the very substantial efforts of repair technicians during snow and ice events. The rough duty encountered by plow trucks during snow storms results in a need for quick and knowledgeable mechanical diagnosis and repair in order to keep trucks on the road.

The Division prepares bid specifications for all Physical Services vehicle purchases and reviews specifications for all other Departments. Other Division responsibilities include

garage environmental compliance and maintenance of a computerized Fleet Data Program that tracks maintenance activities and associated costs, thereby allowing for prudent decision-making when considering new equipment purchases. In addition, Fleet Maintenance staff periodically coordinates public sale of obsolete parts and equipment to ensure maximum salvage values. The Town's fast-fill compressed natural gas fueling station is maintained by Division staff. This facility fuels a total of 25 Town vehicles at an average cost of \$1.36 per gasoline gallon equivalent.

Fleet Maintenance Division successes and accomplishments in the past year include:

#### **Electric Vehicle Charging Station:**

Used grant funding to install an electric vehicle charging station on Main Street in the Town Center. The station has been well-used by the public and encourages residents to consider environmentally friendly transportation options.

*Continued . . .*



## Physical Services, *continued*

### Winter Storm Response:

The severe winter of 2013/2014 required Division response on 23 occasions for in-storm repair of trucks and for providing assistance in actual snow and ice removal. The higher than normal count frequency of storm events posed continued challenges in terms of making rapid repairs to vehicles.

### Police Cruiser Equipment Installation:

Division staff transitioned to making and coordinating equipment installations on the new Ford Explorer police cruiser vehicles. Equipment outfitting includes installation of several electronic components in addition to emergency

lighting and on-board computers that allow for implementation of the mobile office concept.

### Water Pollution Control Authority

The Water Pollution Control Authority (WPCA) is responsible for reviewing and approving sanitary sewer connections and expansions, and for assessing future needs of the system as it grows.

The WPCA levied assessments in the amount of \$112,837.79 in conjunction with its responsibility to recover the cost of sanitary sewer construction. Of this amount, \$91,634.07 was a result of new construction, with the balance due

to expansion or connection of existing facilities. During the past fiscal year, 11 new connections were made to the sewer system.

The WPCA has retained Weston & Sampson Consulting Engineers to provide a Master Plan of the entire sanitary sewer system. The Master Plan will provide the WPCA with a comprehensive assessment and evaluation of required system component maintenance and will identify portions of Town where future service may be necessary.

## PUBLIC SAFETY

# Police Department

The Glastonbury Police Department is a nationally and state accredited law enforcement agency committed to providing service to our community in a professional and sensitive manner. In 1986, the Department was the first law enforcement agency in Connecticut to be accredited. In 2013, it was nationally accredited for the eighth time and state accredited for the third time.

The Department consists of 59 sworn officers and 16 civilian support personnel. Dispatching of all emergency services is handled by the Department's Communications Center which employs a state of the art simulcast radio system. Patrol officers maintain a visible police presence with a 24 hours/7 day a week response capability to incidents occurring in Town. The primary mission of the Patrol Division is to identify, prevent and/or eliminate crime and

public safety problems. The Patrol officers are the primary contact between the Department and the public. They provide critical first response to all crime, traffic and medical emergencies occurring throughout the Town. The nature of the work requires these officers to be highly trained and to handle a wide variety of complex situations.

While the Town's population has continued to grow, the workload of the Police Department has remained fairly constant for the past several years. During FY 12/13, the Department handled 18,726 calls for service. The major elements of that caseload are broken down as follows:

Traffic	7424
Services	8035
Criminal	3852



Among these cases, in a normal year, the Department's personnel will respond to about 1707 calls for medical assistance, 888 motor vehicle accidents and 700 calls involving animal related problems. The Town's crime rate has historically been one of the lowest in the State of Connecticut and the lowest in the Capital Region. While the Town's population has grown by over 30% since 1985, the rate of serious crime has declined by over 45% during the same period. Glastonbury was recognized as the 34th safest community in the country by Location, Inc., an independent research firm.

*Continued . . .*

## Police Department, *continued*



*Officers on bike patrol*

The Department places great emphasis on issues pertaining to youth. Full time School Resource Officers are assigned to the High School, Middle School and one School Resource Officer covers the seven Elementary schools. In addition to enhancing school safety, those officers are in daily contact with youth. While they may occasionally take enforcement action, their primary focus is on preventing problems for youth and discouraging their involvement with crime and/or substance abuse.

Youth officers teach Drug Awareness and Internet Safety programs in the Middle School, the DARE curriculum to all students in the sixth grade and in the Elementary Schools they teach Officer Friendly Programs, Personal Safety, Bike Safety, Anti- Bullying, Internet Safety and Halloween Safety

The Department continues to place a high priority on traffic and drunk-driving enforcement. Consistent with its overall emphasis on prevention, the Department maintains a proactive posture in addressing the problems of underage drinking and substance abuse. This is accomplished by the continuing

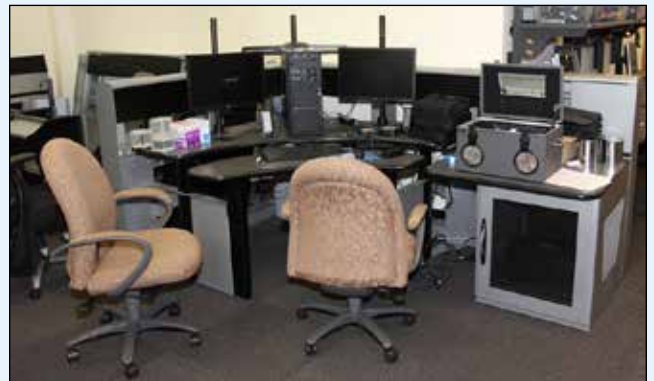
checks of establishments selling alcoholic beverage and tobacco to ensure compliance with laws governing sales to minors. High priority is maintained to enforcing the statutes involving possession of alcoholic beverages by a minor or to hosting parties where alcohol is served to minors.

Utilizing both accident pattern analysis and complaints voiced by citizens, the Department's Traffic Unit places significant emphasis on speed enforcement, distracted driving and traffic signal/sign violations. In order to provide the Town with an enhanced capacity to reconstruct accidents, to conduct truck inspections and to undertake larger scale enforcement operations directed at drunk and aggressive driving the Department participates in an eight Town regional traffic enforcement team.

As a force multiplier, the Police Department actively participates in regional teams which provide highly trained officers, specialized equipment and services which would be otherwise economically prohibitive for a Town this size. These teams provide



*New Regional Computer Forensic Lab*



*New Regional Computer Forensic Lab Analysis Equipment*

narcotic enforcement, underwater recovery, hostage negotiation and tactical team response in a highly cost effective manner. The high level of on-going cooperation between police departments in the region serves all the participating communities well whenever mutual aid assistance is required to deal with complex or larger scale incidents and emergencies.

Recognizing that computers and digital evidence are assuming an ever increasing role in crime and criminal investigation, the Department was instrumental in establishing a regional Digital Crimes Unit. Officers from different departments in the Capitol Region area staff the facility and provide assistance to other department's seeking help in analyzing their digital evidence.

The Department completed its upgrade to digital radios in its police fleet to increase the efficiency and safety of communications between the officers in the cars and the dispatch center.



# Fire Department

The Glastonbury Fire Department consists of 116 paid-on-call firefighters and support personnel, dedicated to responding to a variety of incidents that range from serious fires and rescues to a simple request for assistance. The department maintains a fleet of twenty fire apparatus and support vehicles, geographically located among its four fire stations.

Each year, the Department anticipates that it will respond to up to 1,000 incidents. In addition to providing service, personnel will put in nearly 8,000 hours of training, such as monthly training exercises, Firefighter I and II programs, Fire Service Instructor certification, as well as Fire Officer related curriculum.

The Department actively participates in a number of community events, including hosted open houses during October's Fire Prevention Week. The Department prides itself in the promotion of fire safety within our community. Whether it's putting on public demonstrations, working with local retailers to promote fire safety, providing a station tour to a group of youngsters or giving out smoke detectors, the Department is always there to support the residents of Glastonbury.

"Fire Prevention Awareness Week" is held nationwide during the first full week of October. Each year, department members go into classrooms to teach elementary students about fire prevention; stop, drop and roll; and the use of the 911 system. For the older students, the Department sponsors a Fire Cadet program, where teenagers between 14 and 18 years of age are



*Exchange Club President Buddy Ayer (left) poses with Glastonbury Firefighter of the Year Ernie Weir, at the banquet in Weir's honor on Sept. 18, 2014. Photo by Steve Smith*

introduced to the fire service.

At the Department's Annual Awards Ceremony, Captain Steven Cowles was recognized as Officer of the Year, while Firefighter Peter Anderson was named the Department's Rookie of the Year. In addition, Fire Policeman Ernest Weir was recognized as The Glastonbury Exchange Club Firefighter of the Year.

The Department continues to focus on improving fire safety and prevention. For a third year, the Connecticut Commission on Fire Prevention provided the Department with smoke detectors to offer to town residents in need. The Department cannot stress enough the importance of each home having both a working smoke and carbon monoxide detector.

Over the last year, the Department welcomed eight new recruit firefighters, and implemented improvements to ensure the firefighters' personal protective equipment was well maintained. The Department continues

to focus on identifying new ways to improve fire safety in our community. On-going training continues to be a vital element for promoting safety and reinforcing awareness that firefighting has true risks. It was essential for the eight new recruits that, prior to stepping onto the fire ground, they attend 180 hours of rigorous training to become certified firefighters in the State of Connecticut. Training for the National Fire Protection Association's Firefighter One level does not stop there. New recruits are also required to receive training in hazardous material awareness and operations, incident command, and weapons of mass destruction education. This past year's training courses also included Fire Officer and Fire Service Instructor level certification, as well as operator training for all of the specialized pieces of apparatus maintained by the department.

*Continued . . .*

## Fire Department, *continued*

In response to natural disaster threats and possible attacks against the United States, Glastonbury serves as one of the leaders for the Statewide Fire/Rescue Disaster Plan. Task Force 57 consists of three Engine companies, two Ladder companies and one Rescue company

that are made up of six surrounding communities and are readily available to deploy to any major incident in the State of Connecticut.

The Glastonbury Fire Department is always seeking new recruits that are up to the challenge and eager to give back

to their community. The Department invites you to visit our website at [www.glastonburyfire.org](http://www.glastonburyfire.org) or simply call the Fire Chief's office at 860-652-7555, to learn more about how you can become part of a great tradition.

### PUBLIC SAFETY

## Civil Preparedness/ Emergency Management

The Office of Civil Preparedness (Emergency Management) coordinates all emergency activities in times of man-made or natural disasters for the Town of Glastonbury.

The Office is active in planning for manpower, equipment and community needs by updating information, regulations and training, as well as conducting checks of materials and equipment, including the Town warning sirens.

In disaster situations, the office updates information and instructions to Citizens via its disaster information telephone number at 860-652-7578, as well as its radio station WPII600 at 1570 AM, 24 hours a day, 7 days a week. This station can also provide citizens with public safety information concerning traffic, weather alerts and emergency situations.

The Office also maintains a state-of-the-art mobile telecommunications van equipped to function as a backup



*For the past 18 years, Glastonbury's Emergency Management staff has made generous donations to the Salvation Army-WTIC live radio Food Bank Holiday Show, hosted by Ray Dunaway. Pictured from left to right: Bobby DiBella, director; Ray Dunaway, WTIC AM radio personality; Salvation Army Major Brian Glasco; Gary James Kelly and Mike Roberts, both deputy directors of Emergency Management.*

system should the Town's main system fail. This van can also be used in the field to assist with "command-and-control" operations in major incident situations. This van contains the "8 CALL 90" MhZ Interoperable System. It also has telecommunications with many surrounding towns and cities, as well as State and Federal agencies. The Department has satellite phone

capability to communicate with the Connecticut Division of Emergency Management and Homeland Security, FEMA in Washington, D.C. in case of loss of other methods of communication. The Glastonbury Emergency Management Director is recognized as the founder of this Interoperable System by State Public Safety officials.

*Continued . . .*



## Civil Preparedness/Emergency Management, *continued*

The Glastonbury Emergency Management staff has trained in “radiological monitoring” through the Connecticut Office of Emergency Management. It has radiological monitoring devices to meet peacetime homeland security concerns.

The department has participated for over 18 years in the WTIC-AM Annual Food Drive with generous donations.

The department is committed to continuing its involvement with the Boy Scouts and Girl Scouts in Glastonbury in Emergency Management in Emergency Management issues to assist the development of youth; our future leaders. The Glastonbury Scouts provide assistance during the Summer Music Festival and the Santa’s Run race, as well as other projects.

Certain federally required elements of training must be completed by Town of Glastonbury organizations that may play a role in preventing, preparing for, responding to, or recovering from an incident. The Emergency Management Senior Staff has completed its Federal Government requirement for National

Incident Management System (NIMS), as well as numerous FEMA courses.

The Town has maintained its status as a Federally Recognized “Storm Ready Town” with the National Weather Service. Glastonbury was the second town in Connecticut and the tenth in New England to have achieved this distinction during the initial certification.

The department initiated a program with Goodwin College to allow their Students enrolled in Emergency Management Programs to gain experience by exposure to our operations.

We continually update our plan for storm planning and coordination with utility companies and regularly attend meetings regarding their latest software and methods.

Our Office also:

- Maintains a viable Emergency Management & Homeland Security Program for the people of the Town of Glastonbury.

- Maintains U.S. Weather Alert Radios in all Glastonbury Schools as well as at the Board of Education and the Bus Yard.

- Provides standard and emergency communications for the Apple Harvest Festival and Santa’s Run and Summer Music Series.

- The department continues its use of WebEOC Crisis Information Management Software (CIMS). WebEOC complies with the provisions and standards for the Incident Command System (ICS) as outlined in the National Incident Management System (NIMS). The majority of the members are trained in its use. Web EOC is used to track the daily status of situations and to report on severe weather and major incidents.

The Town of Glastonbury, through several media sources, provides the Citizens of Glastonbury with updated emergency communications.

# Sanitation/Water Pollution Control Division

## Water Pollution Control Division

The Water Pollution Control Division provides the continuous collection and treatment of sanitary sewage generated from approximately 102 miles of sanitary sewers and eight remote pumping stations. Wastewater is treated at the Water Pollution Control Facility located on Main Street behind Town Hall. The treated wastewater is ultimately discharged to the Connecticut River. The system serves approximately 18,000 people within the Town of Glastonbury in compliance with State and Federal regulations. In addition, this division administers sewer use rates, ordinances and provides staff support to the Water Pollution Control Authority.

The following provides highlights for the Water Pollution Control Division Fiscal Year 2013/14:

- 783.77 million gallons of wastewater were processed averaging 2.15 million gallons per day.

- 2,184,000 gallons or 1,169,743 pounds of sludge were processed and disposed of, averaging 3,204 pounds per day.
- 1,441,800 kilowatt hours of electricity was consumed at the Treatment Plant for the 24 hour per day operation. This is an average of 3,950 kilowatt hours per day.
- Maintained the same sewer use rate for the second year which is within the lowest quarter percentile amongst other Connecticut towns with similar populations served.
- The State Department of Energy & Environmental Protection (DEEP) effluent permit for calendar year 2013 required an average 101 pounds of nitrogen to be removed from our wastewater. For 2013, the actual removal was 55 pounds per day, surpassing our permit level by 46 pounds per day or an overall reduction of 54.5%.

## Refuse Disposal Division

The Refuse Disposal Division operates solid waste disposal, recycling facilities, Hazardous Waste Collection and administers permits for private collectors, ordinances and operating guidelines for waste disposal facility users.

The following provides highlights for Fiscal Year 2013/14:

- 1,622 tons of Refuse were disposed of at the Transfer Station.
- 457 residents utilized the Regional Household Hazardous Waste Collection Facility during the year.
- 6,897 Waste Disposal Permits were issued.
- 225,477 pounds (112.8 tons) of electronics were recycled at the Transfer Station. This is an increase of 85,309 pounds or 42.7 tons over the previous year.

A Town-sponsored residential paper shred event was held in May 2014; 4,800 pounds of paper were collected for recycling from 112 participants.



# Administrative Services

The Administrative Services Department is responsible for accounting and financial reporting, cash management and debt administration, assembling the Town budget, coordination of computer services, land records, property assessment, and the collection of taxes and sewer use fees. In addition, it oversees the acquisition of goods and services, insurance renewals, procurement, legal services and voter registration management.

## Board Of Finance

The Board of Finance is a bipartisan Board which operates in partnership with the Town Council and the Board of Education. In its advisory role, the Board recommends an annual budget to the Town Council and recommends and/or authorizes transfers among and between accounts and funds during the fiscal year. By direct authority the Board establishes the annual mill rate of taxation after reviewing the final budget approved by the Town Council.

## Financial Administration

This office coordinates the preparation of the operating and capital improvement budgets for the Town Manager; works with the Board of Finance to review financial reports; oversees the Town pension investments and coordinates actuarial valuations with the Town actuary; serves as staff liaison to the Insurance Advisory Committee in risk analysis and annual insurance renewals; is responsible for the debt management program and coordinates the bond issue process; and is responsible for bid administration for the procurement of goods and services, including equipment and construction services. Contract administration, surplus property distribution and

Information Technology services for all Town departments is the responsibility of this division. The past year's accomplishments include:

- Maintained AAA designation with Standard & Poor's and Aaa designation with Moody's Investment Services for the Town, which is based on the Town's financial condition.
- Received the Governmental Finance Officers Association (GFOA) Distinguished Budget Presentation Award for FY13/14.
- Continued to implement significant software enhancements throughout the organization to improve efficiencies.
- Upgraded Town network for higher speed and increased WiFi access for staff and the public.
- Improved reliability and redundancy of Town internet access.
- Administered bids and contracts for Phase II of the Glastonbury Riverfront Park and Boat House.
- Administered on-line surplus property auctions resulting in over \$50,000 in revenue.
- Administered residential property leases of Town properties resulting in annual revenue of \$73,500.
- Increased the Purchasing bid threshold to \$25,000 in accordance with State of Connecticut statutes resulting in greater efficiencies in the competitive bid / professional services solicitation process.

## Accounting

The Accounting Division is responsible for providing complete and accurate financial information, in the proper format, on a timely basis. This division prepares the year-end comprehensive annual financial report and processes employee payroll,

payables, and receivables. The division is also responsible for managing the Town's investments to maximize interest earnings in all funds and performing internal audit procedures to help ensure that proper controls and procedures are being followed.

- Received the Government Finance Officers Association (GFOA) Certificate of Excellence in Financial Reporting for the year ended June 30, 2013.
- Increased interest earnings by investing in longer-term certificates of deposit and US government securities when feasible.

## Property Assessment

The Property Assessment Division administers an ad valorem tax program in compliance with State Statutes. It compiles the annual Grand List of taxable and exempt property including the valuation of real estate, motor vehicles and business personal property. The October 1, 2013 Grand List was completed and signed on January 31, 2014.

- The 2013 net taxable grand list totaled \$3,832,589,412 which was a 0.63% increase over the previous year.

## Revenue Collection

The Collector of Revenue division is responsible for the timely billing, collection and financial reporting of tax and sewer revenues in accordance with State Statutes and other applicable regulations and the collection and processing of all other Town revenues. Of additional importance to this division is maintaining an effective and cordial relationship with the general public while assisting them to understand the taxation procedure process.

- Taxes and fees collected for fiscal year 2013/2014 totaled \$133,884,123.

*Continued . . .*

## Administrative Services, *continued*

- Sewer charges and fees collected totaled \$2,687,302.
- Accomplished a tax collection rate of 99.41% on current levy.

### Town Clerk

The Town Clerk's Office serves as the direct link between the residents of the town and their local government. It is the center for access to permanent public records and is responsible for maintaining the following documents: property transfer records, vital statistics (births/marriages/deaths), election results, town budgets, bonding and financial reports, military discharges, notary public registrations, liquor and burial permits, trade name certificates, meeting schedules, notices, agendas and minutes of Town boards and commissions and various contracts and agreements. In addition, this office administers various phases of the elections process and issues various licenses and permits such as dog, sporting and marriage. Virtually all

functions performed in the office are governed by state statutes and town charter. The office is a major collector of revenue for the State of Connecticut as well as for the Town. In fiscal year 2013/2014, the office collected approximately \$2,233,429 in revenue for the State and \$876,295 for the Town consisting of funds related to real estate conveyance taxes, historic documents and farmland preservation funds, vital statistics, dog and sporting licenses, land recordings, copy fees and other miscellaneous revenue. Highlights of the accomplishments during the fiscal year include:

- Continued with development of certification of documents module and marriage license and burial permit software in official records system in summer of 2013.
- State preservation grant application approval and funding received in August 2013.
- Participated as a town test site for

the Election Management Program in development by the Secretary of State's office during the November, 2013 election cycle.

- Coordinated biennial ethics DVD training refresher in January 2014 with staff liaisons for all boards and commissions at their organizational meeting. Continued oversight of, and submitted status updates regarding, the training protocol for all board and commission members throughout the year.
- Submitted FY2014/2015 State Preservation Grant application for the second phase of conservation and preservation of one hundred of the town's oldest, permanent record, property maps in April 2014.
- Completed FY2013/2014 State Preservation Grant for the first phase of conservation and preservation of one hundred of the town's oldest, permanent record, property maps in June 2014.



*Government Finance Officers Association (GFOA) Certificate of Excellence in Financial Reporting for the year ended June 30, 2013 and the Distinguished Budget Presentation Award for FY13/14.*



# Housing Authority

The Housing Authority manages a total of 412 rental units in town that it rents to low and moderate income families and seniors. The Authority also administers up to 33 Housing Choice Vouchers that subsidize family rents in privately-owned rental properties. Properties managed by the Housing Authority include Welles Village, Center Village, Village Green, Knox Lane Annex, the Herbert T. Clark House, Herbert T. Clark Assisted Living and three affordable condominium units.

In addition to managing its property portfolio, the Housing Authority also serves as the administering agency for the Town of Glastonbury's Fair Rent Commission and Moderate Priced Housing Program.

## Recent Activities

During the past year, the Housing Authority has pursued many projects. Some highlights include:

- Completed the \$4.2 million revitalization of the Village Green property in October 2013. Full occupancy was achieved by the end of December. The project expanded studio apartments into one bedroom apartments, provided a near gut renovation of all Village Green apartments, improved the community hall, provided for new utility infrastructure, a new parking area and enhanced the property's grounds.



*Village Green photos show the \$4.2 million rehabilitation of the property*

- Glastonbury Partners in Planting collaborated with the Glastonbury High School AgriScience Department and the Housing Authority to plant trees and install a foundation and new patio at the Knox Lane Community Hall. The partnership allowed the Housing Authority to apply for and receive a grant to fund a portion of the costs.
  - Bid and commenced the third phase of the Welles Village kitchen and bathroom renovations.
  - Commenced preliminary feasibility study for the renovation of the Center Village property.
- Information about the Authority and the programs it administers can be found on our web page: [www.glastha.org](http://www.glastha.org).



# Human Resources

The Human Resources Department is a full service department with the mission of administering a full range of human resources services and programs to the Town's workforce and retirees.

Some of the principal services and activities offered are: recruitment and testing, compensation and classification, employee training and development, labor relations and employee and retirees benefits. The department is also responsible for the Customer Service Center, located on the ground level of Town Hall. The Center provides a range of services to residents, visitors and employees ranging from posting jobs to issuing refuse disposal passes.

Some of the accomplishments for the year were as follows:

- Conducted 12 full-time and 37 seasonal/part-time recruitments and reviewed more than 935 applications in an effort to select the best candidates to fill Town positions.

- Provided over 18 training sessions and employees' programs with an average of 25 employees per session for a total of 461 attendees.

- Issued over 185 Refuse Disposal passes, collecting approximately \$10485 at the Customer Service Center.

- Successfully completed two major events in our Comprehensive and Holistic Wellness Program involving a number of Town employees.

- Provided refresher mandatory training in Preventing Sexual Harassment and Workplace Violence.

Some of the training sessions provided served to enhance employees' knowledge, skills and abilities in job performance while other opportunities were to assist in keeping our employees healthy and helping them to prepare for life in retirement.

Various training and informational sessions were provided to employees to enhance job and life knowledge including: Preventing Sprains and Strains, Review of the Controlled Substances and Alcohol Policy for CDL Drivers, Reasonable Suspicion Training for Supervisors and Managers, Social Security Planning, and Digital World Part 1 and Part 2.

The Human Resources Department was also in charge of organizing events for the Annual United Way Campaign. Employees joined in the efforts to participate in worksite events such as bake sales, pay to wear jeans, pay to wear a sports jersey, candy bar sales and pay to cut a tie. With the addition of contributions and pledges, employees proudly raised approximately \$8,880.00 to donate to the United Way. (See photo below.)





# Financials

TOWN OF GLASTONBURY, CONNECTICUT

STATEMENT OF REVENUES, EXPENDITURES AND CHANGES IN FUND BALANCE  
 BUDGETARY BASIS – BUDGET AND ACTUAL – GENERAL FUND  
 FOR THE YEAR ENDED JUNE 30, 2014

	Budgeted Amounts		Actual	Variance With Final Budget Positive (Negative)
	Original	Final		
<b>Revenues:</b>				
Property Taxes	\$ 132,519,228	\$ 132,519,228	\$ 133,909,658	\$1,390,430
Licenses and Permits	682,825	682,825	1,062,965	380,140
Intergovernmental	7,493,897	8,551,149	9,439,693	888,544
Charges for Services	1,614,384	1,651,384	1,659,477	8,093
Investment Income	175,000	175,000	256,361	81,361
Other Revenue	1,874,635	1,874,635	3,539,258	1,664,623
<b>Total revenues</b>	<b>144,359,969</b>	<b>145,454,221</b>	<b>149,867,412</b>	<b>4,413,191</b>
<b>Expenditures:</b>				
Current:				
General Government	2,985,561	2,972,202	2,843,420	128,782
Community Development	1,713,009	1,750,646	1,748,810	1,836
Administrative Services	5,883,410	6,055,027	5,954,344	100,683
Public Safety	11,483,229	11,571,926	11,557,400	14,526
Physicial Services	6,329,448	6,506,616	6,478,656	27,960
Sanitation	775,654	796,874	733,473	63,401
Human Services	2,831,471	2,771,607	2,686,070	85,537
Liesure/Culture	5,132,195	5,269,744	5,142,430	127,314
Contingency	175,000	12,500	0	12,500
Education	93,923,372	95,138,630	95,122,449	16,181
Debt Service	9,832,620	9,637,755	9,637,752	3
<b>Total Expenditures</b>	<b>141,064,969</b>	<b>142,483,527</b>	<b>141,904,804</b>	<b>578,723</b>
Excess (Deficiency) of Revenues over Expenditures	3,295,000	2,970,694	7,962,608	4,991,914
Other Financing Sources (Uses)				
Transfers In	750,000	750,000	58,235	(691,765)
Transfers Out	(4,045,000)	(4,401,715)	(4,401,715)	0
<b>Total Other financing sources (uses)</b>	<b>(3,295,000)</b>	<b>(3,651,715)</b>	<b>(4,343,480)</b>	<b>(691,765)</b>
Net Change in Fund Balance	-	(681,021)	3,619,128	4,300,149
Fund Balance at Beginning of Year			23,297,283	
Fund Balance at End of Year			\$ 26,916,411	

Continued . . .

A complete copy of the financial report is available for review at Town Hall.

Schedule of Revenues, Expenditures & Change in Fund Balance do not include teachers' retirement system on either Revenues or Expenditures

# Financials

CONTINUED

GENERAL FUND – BALANCE SHEET  
JUNE 30, 2014

	2014
<b>ASSETS</b>	
Cash and cash equivalents	\$31,550,178
Receivables:	
Property taxes	721,423
Other	552,620
Inventory	202,566
Due from other funds	4,307
Other assets	20,622
<b>Total Assets</b>	<b>33,051,716</b>

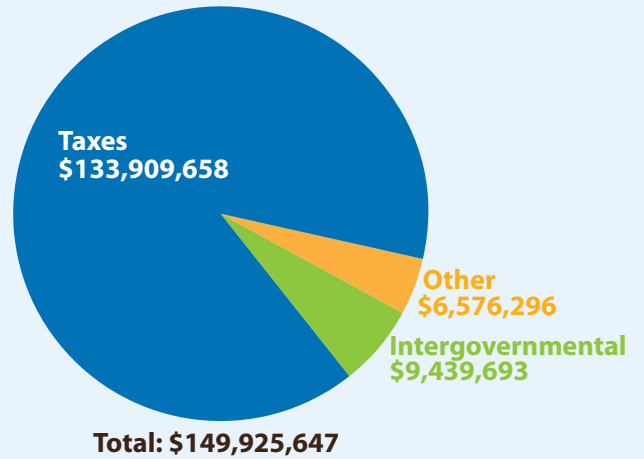
**LIABILITIES AND FUND BALANCE**

Liabilities:	
Accounts and other payables	4,086,757
Due to developers for escrow deposits	660,942
Due to other funds	332,987
Due to others for escrow deposits	128,614
Unearned revenue	194,024
Deferred inflows of resources	731,981
<b>Total Liabilities</b>	<b>6,135,305</b>

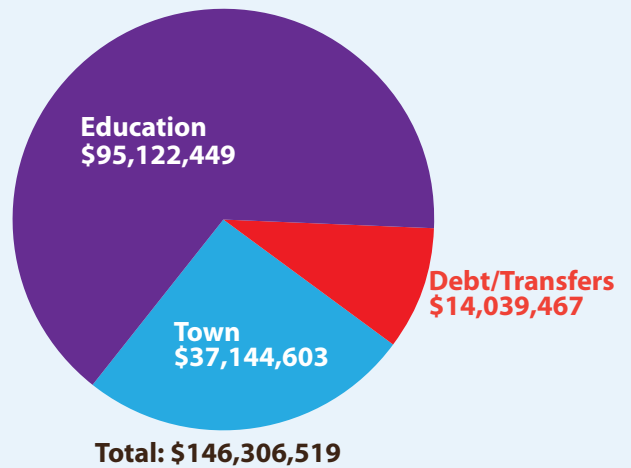
Fund Balance:	
Nonspendable	223,188
Assigned	1,045,142
Unassigned	25,648,081
<b>Total Fund Balance</b>	<b>26,916,411</b>

**Total Liabilities and Fund Balance** \$33,051,716

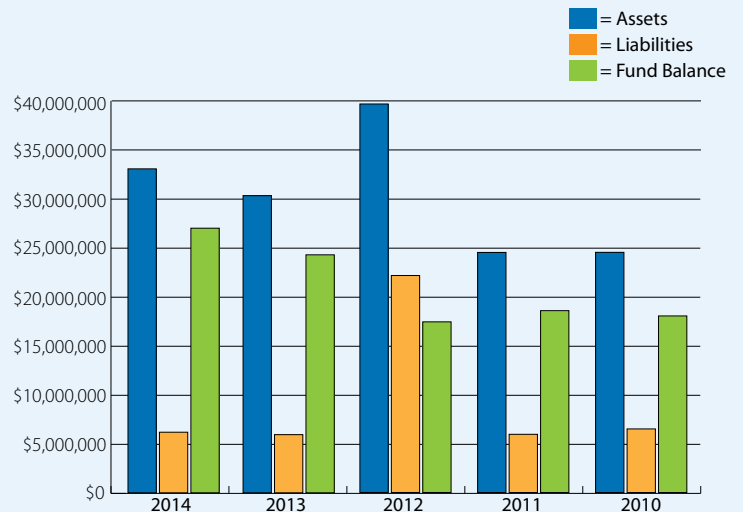
**REVENUES**



**EXPENDITURES**



**ASSETS, LIABILITIES, FUND BALANCE, 2010–2014**





# Elected and Appointed Officials 2013-2014

## ELECTED OFFICIALS

### Board of Education

Susan Karp •  
Rosemary Coggeshall  
Douglas C. Foyle  
Lisa M. Furbush  
Eric George  
Jeremy Grieveon  
Carolyn Treiss  
James R. Zeller

### Board of Finance

Diane L. Northrop •  
Constantine Constantine\*  
Walter J. Cusson  
James R. McIntosh  
Jared Soper  
Michael Toppi

### Board of Assessment Appeals

Dennis C. Cavanaugh  
Michael C. Collins  
David Cordone  
Christopher M. Gallagher  
Bernard J. Herpst  
Kim Perna  
Forbes S. Warren

### Fire Commission

Gilbert D. Spencer •  
James W. Dutton  
Rocco N. Fierravanti  
Richard W. French, Jr.  
Arnold H. Higgins  
Charles A. (Chuck) Longo

### Town Council

Stewart "Chip" Beckett III •  
Jill Barry  
Karen Boisvert  
Lawrence J. Byar  
Kurt P. Cavanaugh  
Timothy P. Coon  
William T. Finn  
Thomas P. Gullotta  
Whit C. Osgood\*

### Zoning Board of Appeals

Jeanine Loughlin •  
Jeanie G. Babineau  
Michael T. Fitzpatrick  
Anthony J. Gesnaldo  
Sandra O'Leary  
**Alternates:**  
Timothy Lamb  
Brian R. Smith  
Mark DeLuzio

• Chairman  
\* Vice Chair

## APPOINTED OFFICIALS

### Bldg. Board of Appeals/ Code Review Committee

Peter Carey, Liaison  
James W. Dutton  
Robert Kaelin  
Marion Terry  
Luther Weeks

### CRCOG Policy Board

Stewart "Chip" Beckett III

### Commission on Aging

Eva Bowden •  
John DiSette  
Janeen Dolan  
Nancy Kent  
Catherine B. Lawlor  
Ernest F. Reale  
Denise Weeks

### Community Beautification Commission

Robert G. Shipman •  
Mark A. Babineau  
Linda DeGross  
Debra DeVries-Dalton  
Donald B. Reid  
Della Winans  
W. Gilbert Wolf

### Conservation Commission

Judy Harper •  
Manish K. Gupta  
Frank J. Kaputa  
Kim McClain  
Dennis McInerney  
Helen D. Stern  
Mark R. Temple

### Cox Cable Advisory Council

Douglas Foyle -  
(Bd. of Ed. Representative)  
Fred Henrikson

### Economic Development Commission

Gretchen Deans  
Raymond A. Dolan  
Steve Harrington  
Harold Harris  
Caren Kittredge  
Anthony L. Lazzaro, Jr.  
Winona Zimmerlin

## Ethics Commission

Reginald L. Babcock •  
Al Herzog  
Angela Bull  
Cynthia Cudworth  
Nancy Thomas

**Alternate:**  
James Hagen

## Fair Rent Commission

Neil Griffin, Liaison •  
Carol Ahlschlager  
Marti Curtiss  
Allen Friedrich  
Lisa Furbush  
John C. Hilton  
Stephen D. Oppenheim  
Judith A. Stearns

## Historic District Commission

Barbara Theurkauf •  
Robert Hale  
Henry von Wodtke  
Steven Snyder  
Galen (Hap) Shepherd  
**Alternates:**  
Brian Chiffer  
Brian Davis  
Jane Fox

## Housing Code of Appeals

David Boone, Liaison •  
Robyn Guimont  
W. Michael Low  
2 Vacancies

## Human Relations Commission

John C. Glezen •  
Patricia A. Darling  
Lisa Davis  
Pam Gambarotta  
Virginia (Hajek) Roscoe

## Incorporators/Free Academy

Richard Mihm •  
Clement J. Pontillo  
Williwam Wulfstange

## Insurance Advisory Committee

Robert J. Hager •  
David Hoopes  
Allen Karp  
Benjamin Kehl  
Richard Kragle  
Stephen J. Ludwig  
Jay Winkler

## Central Regional Tourism District AKA River Valley/CT

Donald B. Reid

## Personnel Appeals Board

Town Manager's Office -  
Liaison •  
Allen Friedrich  
Lynn Onderko  
Richard Vitarelli

## Public Buildings Commission

Lisbeth Becker •  
Suzanne S. Galvin  
Charles I. Monzeglio  
Charles Murray  
Stephen Shipman

## Liaisons:

Gus Constantine -  
(Bd. of Finance)  
James R. Zeller - (Bd. of  
Education)

## Public Housing Authority

Zelda Lessne •  
Donald H. Foberg  
James F. Noonan  
Judith Jaskulski -  
(Tenant Rep.)  
Vacancy

## Recreation Commission

Michael H. Clinton •  
H. James Boice  
Mario DiLoreto  
Jeffrey K. Grote  
Ann Mount  
Jason Smith

## Town Plan & Zoning Commission

Sharon H. Purtill •  
Michael Botelho  
Raymond Hasset  
Patricia V. Low  
Eric W. Schaefer  
Keith S. Shaw  
**Alternates:**  
Jay Boothroyd  
Patricia V. Bussa  
Lillian Tanski

## Water Pollution Control Authority

John M. Tanski •  
Louis M. Accornero  
Nils G. Carlson  
John A. Davis, Jr.  
Robert M. Lynn  
James Parry  
Cara Tonucci

## Welles Turner Library Board

Perry Charnas  
Bridget C. Gallagher  
Diane Hemlock  
Henry Hunt  
Irene Newquist  
Cathy Vacchelli

## Youth & Family Services Commission

Tricia Dougherty •  
Anne Gershkoff Bowman  
Natalie Cook  
Pamela Crouch  
Bonnie Fierravanti  
Michelle Foyt  
Diana Levsky  
Lisa Mandeville-McGeough  
Angela Phelan  
**Non-Voting Members:**  
Rosemary Coggeshall -  
(Bd. of Education)  
Officer Kreg O'Brien -  
(Glastonbury Police Dept.)

## Agricultural Advisory Committee

Mario Accornero  
Richard Ferrari  
Michael Longo  
Deborah McIntosh

## Great Pond Stewardship Committee

Gerhard R. Schade •  
Lawrence J. Byar  
Thomas P. Gullotta  
David Gumbart  
Judy Harper  
Paul Kehoe  
Dennis McInerney  
Tom Mocko -  
(Environmental Planner)  
Whit Osgood

## Connecticut River Assembly

Manish Gupta

# Elected and Appointed Officials 2014-2015

## ELECTED OFFICIALS

### Board of Education

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Rosemary Coggeshall  
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Della Winans

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Henry von Wodtke  
Robert J. Zanolungo  
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W. Michael Low  
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Pam Gambarotta  
Donna Kidwell  
Virginia (Hajek) Roscoe

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Williwam Wulfange

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Stephen Shipman

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James F. Noonan  
Judith Jaskulski -  
(Tenant Rep.)  
Carl Stenman

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Jeffrey K. Grote  
Ann Mount  
Jason Smith

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Patricia V. Low  
Eric W. Schaefer  
Keith S. Shaw  
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Lillian Tansi  
William Wulfange

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John M. Tanski •  
Louis M. Accornero  
Nils G. Carlson  
John A. Davis, Jr.  
Robert M. Lynn  
James Parry

## Welles Turner Library Board

Perry Charnas  
Bridget C. Gallagher  
Diane Hemlock  
Henry Hunt  
Irene Newquist  
Cathy Vacchelli

## Youth & Family Services Commission

Tricia Dougherty •  
Anne Gershkoff Bowman  
Natalie Cook  
Pamela Crouch  
Bonnie Fierravanti  
Diana Levsky  
Lisa Mandeville-McGeough  
Angela Phelan  
Robert J. Zanolungo

## Non-Voting Members:

Rosemary Coggeshall -  
(Bd. of Education)  
Officer Kreg O'Brien -  
(Glastonbury Police Dept.)

## Agricultural Advisory Committee

Mario Accornero  
Richard Ferrari  
Michael Longo  
Deborah McIntosh

## Great Pond Stewardship Committee

Gerhard R. Schade •  
Lawrence J. Byar  
Thomas P. Gullotta  
David Gumbart  
Judy Harper  
Paul Kehoe  
Dennis McInerney  
Tom Mocko -  
(Environmental Planner)  
Whit Osgood

## Connecticut River Assembly

Manish Gupta





Town of Glastonbury  
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